APPLICATION FOR EMPLOYMENT

We consider applicants for all positions without regard to race, color, religion, creed, gender, national origin, age, disability, marital or veteran status, or any other legally protected status.

(PLEASE PRINT)

Position(s) Applied For	S Coo	· dinator	Date of Applic	
How Did You Learn About Us? Advertisement Employment Agency	Relative Friend	☐ Inquiry ☐ Other		
Last Name	First Name		Middle Name	
DePalma	Ralph		W	
Address Number St	reet	City	State	Zip Code
1700 Seu Shell ?	Dr Me	rritt Island	FL	32952
Telephone Number(s) 321-449-97	39	Soc	ial Security Number (vo	oluntary)
Best time to contact you at hor	me is:		:	AM PM
If you are under 18 years of ag proof of your eligibility to wor			🗆 Ye	es 🗆 No
Have you ever filed an applicat	tion with us before?		🗆 Ye	es 🔀No
If Yes, give date				
Have you ever been employed	with us before?		🗆 Ye	es 🗏 No
If Yes, give date				
Do any of your friends or relat	ives, other than spo	use, work here?	🗆 Ye	es SkNo
Are you currently employed?		• • • • • • • • • • • • • • • • • • • •	🗆 Ye	es 🗷 No
May we contact your present e	mployer?	• • • • • • • • • • • • • • • • • • • •		es 🗷 No
Are you prevented from lawful country because of Visa or Imp	migration Status			4571 N.T
Proof of citizenship or imp				es 🎏 No
Date available for work <u>/0</u> //				
Are you available to work:	Full-Time	(please indicate 1 2		
	☐ Part-Time	(please indicate Mornin		
	☐ Temporary	(please indicate dates a		_
Are you currently on "lay-off" s				
Can you travel if a job requires	s it?			es 🗆 No



	Name and Address of School	Course of Study	No. of Years Completed	Diploma Degree
Elementary School				
High School				
Undergraduate College	TL. International University Miami, FL	Bus. Admin	4	ВВА
Graduate Professional				
Other (Specify)	FL Institute of Technology Orlando, FL	ONIX, C, C++ Gentification Graduate School		Certification

M			
	-		
		 	-

Describe any job-related training received in the United States military.	
	-

EMPLOYMENT EX ERIENCE

Start with your present or last job. Include any job-related military service assignments and volunteer activities. You may exclude organizations which indicate race, color, religion, gender, national origin, disabilities or other protected status.

. [Employer CitiBank	Dates Er	nployed To	Work Performed
	Address Jacksonville, FL	7/2000		Proj. Mugr, Group Mug.
Ì	Telephone Number(s)	Hourly Ra	ite/Salary Final	large e-commerce prim
ľ	Job Title Gra Muga Supervisor Gina Fall			system
	Reason for Leaving Completed contract			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
2.	Employer Red Celcius, com	Dates E	mployed To	Work Performed
	Address Atlanta, CA	12/99	6/2000	getop Development show
	Telephone Number(s)	Hourly R. Starting		Develop New e-commer
	Job Title Supervisor			product
	Reason for Leaving Furlough			
3.	Employer Federal Docta Corp	Dates E From	mployed To	Work Performed
	Address John F Kennedy Space Center	12/98	12/99	Proj Mugr Large 615
	Telephone Number(s)	Hourly R Starting	ate/Salary Final	system - 60 apps -
	Job Title Pro; Magr Supervisor Angelo Metropolis			mapping utilities facilit
	Reason for Leaving			activities, wildlife moni
1.	Employer Federal Express Cosp	Dates E From	mployed To	Work Performed
	Address Memphis Tenn		12-98	e-comm consultant
	Telephone Number(s)	Hourly R Starting	ate/Salary Final	for Fed Ex clients in
	Job Title Supervisor Consultant Terry Collins			the S.E.
	Reason for Leaving Project Concelled			

List professional, trade, business or civic activities and offices held. You may exclude membership which would reveal gender, race, religion, national origin, age, ancestry, disability or other protected status:				

ADDITIONAL INFORMATION

Other Qualifications Summarize special job-rela GIS/GPS Oracle				
	3			
		talenia karangan Masaran		
SPECIALIZED SKILLS	(CHECK SKILLS/E	OUIPMENT OPERA	гер)	
TerminalPC/MACTypewriter WPM	SpreadsheetWord ProcessingShorthand WPM	Production/Mobile Machinery (list)		Other (list)
State any additional inforn	nation you feel may be i	helpful to us in con	siderin	o
your application.	, , , , , , , , , , , , , , , , , , , ,	to us in con		s
				11/1

Note to Applicants: DO NOT INFORMED ABOUT THE R	TANSWER THIS QUES EQUIREMENTS OF TH	TION UNLESS YOU HE JOB FOR WHICH	J HAVE H YOU	BEEN ARE APPLYING
Are you capable of performi activities involved in the job in such a job or occupation	ng in a reasonable mani or occupation for whicl	ner, with or without	a reaso	nable accommodation, the
REFERENCES				
1.	(Name)	()	Phone #
				Thone #
2.	(Address)	,	`	
	(Name)	(Phone #
	(Address)		<u> </u>	
3.		()	
	(Name)			Phone #
	(Address)			

APPLICANT'S STATE LENT

I certify that answers given herein are true and complete.

I authorize investigation of all statements contained in this application for employment as may be necessary in arriving at an employment decision.

This application for employment shall be considered active for a period of time not to exceed 45 days. Any applicant wishing to be considered for employment beyond this time period should inquire as to whether or not applications are being accepted at that time.

I hereby understand and acknowledge that, unless otherwise defined by applicable law, any employment relationship with this organization is of an "at will" nature, which means that the Employee may resign at any time and the Employer may discharge Employee at any time with or without cause. It is further understood that this "at will" employment relationship may not be changed by any written document or by conduct unless such change is specifically acknowledged in writing by an authorized executive of this organization.

In the event of employment, I understand that false or misleading information given in my application or interview(s) may result in discharge. I understand, also, that I am required to abide by all rules and regulations of the employer.

Signature of Applicant

10-4-01 Date

	FOR PERSONNEL D	EPARTMENT	USE ONLY		
Arrange Interview [Remarks	☐ Yes ☐ No				
Employed Yes		Employment_		DATE	
Job Title	Hourly Rate/ Salary	Department			
By	SATERIA PER PER PARTICIPATO DE LA CONTRACTOR DE LA CONTRA	E AND TITLE	DATE		

This Application For Employment is sold for general use throughout the United States. Amsterdam Printing and Litho assumes no responsibility for the use of said form or any questions which, when asked by the employer of the job applicant, may violate State and/or Federal Law.

RALPH DE PALMA

1700 Sea Shell Drive Merritt Island, FL 32952 USA Phn 321-449-9739 FAX 321-454-9722 Cell: 321-795-6377 rwdepalma@yahoo.com

OBJECTIVE:

Seek a challenging position as a Manager, Project Manager or Analyst with a dynamic organization.

TECHNICAL SKILLS:

- · UNIX, DOS, Windows, NT, Mac
- Electronic Commerce B2B, B2C
- Oracle 8i, SQL Plus 8.0, PL-SQL (training)
- EDI Transactions Management
- Geographic Information Systems (GIS)
- Rational Rose Visual Modeling

- C, C++, HTML, CGI, XML (manager)
- Java, OOD (manager)
- Web Publishing, Graphics, Catalogs
- TCP/IP, NFS
- Global Positioning System (GPS/DGPS)
- Packet Cellular, GSM PCS

PROFESSIONAL SKILLS:

- Project Management
- Full Life Cycle Development
- Technology Marketing
- Project Planning & Scheduling
- Communications Skills
- Configuration Control

- Business Development
- International Marketing
- Systems Consulting
- Strategic Planning
- Technical Writing
- Risk Analysis

- Electronic Commerce
- Internet Marketing
- Logistics Management
- Supply Chain Management
- Software Testing
- Systems Analysis

INDUSTRY EXPERIENCE:

- Electronic CommerceAerospace Management
- Satellite Communications
- Airline Operations
- Cellular Communications
- Intermodal Cargo, Logistics

EDUCATION:

- Florida Institute of Technology Graduate Center Orlando, FL: Oracle Application Developer Certificate Program
- Florida Institute of Technology Graduate Center Orlando, FL: UNIX / C, C++ Certificate Program
- Florida International University Miami, FL, Degree: BBA Major: International Marketing

EXPERIENCE:

Citi Bank, Jacksonville, FL July 2000 – present

Group Manager, Internet Payments System (Computer Horizons Corp. consultant) Business Analyst/Project Lead for domestic internet payment system launched 10/00 (www.c2it.com). Responsibility for international (30 countries) internet based payment system launched 4/27/01. Managed team of 27 Java and HTML developers, Systems Analysts, and 3 Technical leads. Managed development of Java internet payment application, integrated with legacy applications and Oracle 8i and legacy data base.

Red Celsius.com, Atlanta, GA Dec. 1999 - June 2000

Product Manager

Assist V.P. of Information Technology in setting up the Atlanta Development office, recruiting, facilities, development environment, managed initial development of ecommerce external interfaces, managed the setup of QA/QC group in ATL Office. Product Management team lead of a Java/Oracle 8i Enterprise CRM product, including sales force automation, call center, and e-commerce components.

Project Manager

Managed Enterprise GIS project (\$7.5m, 5 year budget), ESRI GIS products and Oracle 8i, Java, CORBA, (60 apps.). Managed development, scheduled resources, conducted reviews, presentations, coordinated numerous organizations requirements analysis and custom application development. Project utilized state-of-the-art web server map production tools for full life cycle development of mapping applications (web browser-based).

Federal Express Corp., Merritt Island, FL July 1997 - Dec. 1998

Electronic Commerce, Systems Consultant

Worked directly with clients (B2B & B2C) to develop electronic commerce strategies, web marketing strategies, and technical design analysis. Produced web based catalogs with FedEx developed products, customized HTML, and shipping solutions. Integrated proprietary EDI vendor solutions (Mercator) for business-to-business Supply Chain Management. Provided post sales and post implementation systems consulting, upgrading, and troubleshooting. Training - XML database API's developing Java web based EDI applications. Assisted in full life cycle development of E-comm products.

Alltell Information Services, Inc., Atlanta, GA Feb. 1997 - July 1997

Business Analyst/Functional Lead

Large GSM/PCS, AMPS, cellular billing customer care application (Virtuoso) UNIX C++, Windows GUI, utilizing Anderson Foundation OS2 middleware, client server. Lead Requirements Analysis, Functional Design Specification, planning and scheduling resource management for 12 developer team, full life cycle development. Product targeted to global wireless /satellite PCS market, CDPD, and two-way paging.

Sprint, Technology Applications Center, Atlanta, Ga. Oct. 1996 - Jan. 1997

Project Engineer/Business Analyst (3mo. contract to Sprint)

Responsibilities include project management, customer interface, schedule, and manage the daily activities of 3-5 projects with UNIX C, C++ developers, for Sprint applications. Responsible for system modifications, and upgrades for Video Conferencing and Switched Data Services, scheduling, billing, and systems automation, full life cycle, requirements analysis, testing, user acceptance, implementation.

Caribbean Satellite Service, Inc., Miami, Fl. Dec. 1993 – Apr. 1996:

Director of Business Development

Corporate management, responsible for business development strategies, new product introduction strategy for satellite and wireless RF data services, Logistics support for the containerized shipping industry - Caribbean and Latin America, Business Analyst for DOS to Windows upgrade of Geographic Information System (Maplink), functional specifications, requirements and systems analysis for Global Positioning System (GPS) user application project, LEO satellite data system value added reseller

Business, Technology Consultant, Merritt Island, Fl. Nov.1992 – Nov. 1993:

Technology Consultant

Private practice, hardware and software technology consulting, strategic planning, international client list included, Spaceport Florida, Arianespace, Technology Research and

Development Authority (Florida), Province of Nova Scotia, Harris Sproration, Seimac Ltd.

Booz Allen & Hamilton, Inc. Titusville, Fl. Apr. 1991 – Oct. 1992:

Senior Consultant

Project Lead, Management Consulting, Technical Consulting, Foreign Trade Zone analysis, Commercial Space Launch Operations analysis, Systems analysis, functional specification for European Astronaut Program Computer Based Training (CBT) project

Lockheed Space Operations Co., John F. Kennedy Space Center, Fl. Jun. 1985 – Apr. 1991:

Manager Orbiter Processing Support (4 supervisors, 128 employees)

Space Shuttle Processing data systems integration, data processing automation systems analysis, production control systems and shop floor support. Manager of workflow support staff for Orbiter Processing Facility. Analyst for Systems Oriented Supervisor Training Project, and computer based training (CBT). Systems Analyst, Project Lead for post Challenger document automation and tracking projects. Analyst for functional requirements, acceptance testing, system documentation, user training, revision control, and system modifications. Project Manager for four IBM (3090) process automation systems

References furnished upon request.

engineering tasks

FLORID ★ KEYS MOSQUITO CONTROL SISTRICT 5224 College Road ♦ Key West, Florida 33040-4302

PAYROLL CHANGE NOTICE

EMPLOYEE	Ralph W. DePalma	SOCIAL SECURITY NUMBER	1
LOCATION	Key West, FL	EFFECTIVE DATE OF CHANGE	July 2, 2014

CHANGE INFORMATION

	FROM	то
DEPARTMENT	***************************************	
POSITION (TITLE)		
RATE OF PAY	\$	\$
PAY GRADE	·	
LEAVE OF ABSENCE		

REASON FOR CHANGE

HIRED		TRANSFER (Inter-department)	·······
PROBATIONARY PERIOD COMPLETED		TRANSFER (Site)	
MERIT PAY INCREASE UPON ANNUAL EVALUATION		DEMOTION	
LENGTH-OF-SERVICE PAY INCREASE ()		RESIGNATION	
COST-OF-LIVING PAY INCREASE (1)	X	RETIREMENT	
RECLASSIFICATION		LAYOFF	·
RE-EVALUATION OF EXISTING POSITION		DISCHARGE	
PROMOTION		OTHER (1)	

(1)

CHANGE RECOMMENDED BY	ANDREA L. LEAL Director of Operations	7-10-14
	Signature	Date
CHANGE APPROVED BY	MICHAELS. DOYLE Executive Director	7/15/14
	Signature	Date

FLORIDA KEYS MOSQUITO CONTROL ISTRICT 5224 College Road • Key West, Florida 33040-4302

PAYROLL CHANGE NOTICE

EMPLOYEE	Ralph W. DePalma	SOCIAL SECURITY NUMBER	
LOCATION	Key West, FL	EFFECTIVE DATE OF CHANGE	March 1, 2014
	2		

CHANGE INFORMATION

		FROM	то
	DEPARTMENT		
	POSITION (TITLE)		IT Network Coordinator
X	RATE OF PAY	\$43.38	\$43.67
	PAY GRADE		
	LEAVE OF ABSENCE		

REASON FOR CHANGE

	HIRED	TRANSFER (Inter-department)
	PROBATIONARY PERIOD COMPLETED	TRANSFER (Site)
X	MERIT PAY INCREASE UPON ANNUAL EVALUATION	DEMOTION
	LENGTH-OF-SERVICE PAY INCREASE ()	RESIGNATION
	COST-OF-LIVING PAY INCREASE (1)	RETIREMENT
	RECLASSIFICATION	LAYOFF
	RE-EVALUATION OF EXISTING POSITION	DISCHARGE
	PROMOTION	OTHER (1)

(1)

CHANGE RECOMMENDED BY	ANDREAL LEAL Operations Director	5-12-14
8	Signature	Date
CHANGE APPROVED BY	MICHAEL S. DOYLE Executive Director	5/20/14
	Signature	Date

FLORID KEYS MOSQUITO CONTROL ISTRICT 5224 College Road ♦ Key West, Florida 33040-4302

PAYROLL CHANGE NOTICE

EMPLOYEE	Ralph W. DePalma	SOCIAL SECURITY NUMBER	
LOCATION	Key West, FL	EFFECTIVE DATE OF CHANGE	October 1, 2013

CHANGE INFORMATION

		FROM	ТО
	DEPARTMENT	- - 	
	POSITION (TITLE)	in)	,
X	RATE OF PAY	\$43.15	\$43.38
·	PAY GRADE		7,335
	LEAVE OF ABSENCE	p ²	

REASON FOR CHANGE

	HIRED	TRANSFER (Inter-department)
	PROBATIONARY PERIOD COMPLETED	TRANSFER (Site)
	MERIT PAY INCREASE UPON ANNUAL EVALUATION	DEMOTION
	LENGTH-OF-SERVICE PAY INCREASE ()	RESIGNATION
X	COST-OF-LIVING PAY INCREASE (1)	RETIREMENT
	RECLASSIFICATION	LAYOFF
	RE-EVALUATION OF EXISTING POSITION	DISCHARGE
	PROMOTION	OTHER (1)

(1)

CHANGE RECOMMENDED BY ANDREA L. LEAL Operations Director		12-16-13
	Signature	Date
CHANGE APPROVED BY MICHAEL 9. DOYLE Executive Director		1/6/14
	Signature	Date

FLORID KEYS MOSQUITO CONTROL ISTRICT 5224 College Road ♦ Key West, Florida 33040-4302

PAYROLL CHANGE NOTICE

EMPLOYEE	Ralph W. DePalma	SOCIAL SECURITY NUMBER	
LOCATION	Key West, FL	EFFECTIVE DATE OF CHANGE	October 1, 2013

CHANGE INFORMATION

	FROM	ТО
DEPARTMENT		
POSITION (TITLE)		
RATE OF PAY	\$42.00	\$43.15
PAY GRADE		
LEAVE OF ABSENCE		
	POSITION (TITLE) RATE OF PAY PAY GRADE	DEPARTMENT POSITION (TITLE) RATE OF PAY \$42.00 PAY GRADE

REASON FOR CHANGE

HIRED		TRANSFER (Inter-department)	
PROBATIONARY PERIOD COMPLETED		TRANSFER (Site)	
MERIT PAY INCREASE UPON ANNUAL EVALUATION		DEMOTION	
LENGTH-OF-SERVICE PAY INCREASE ()		RESIGNATION	
COST-OF-LIVING PAY INCREASE (1)		RETIREMENT	
RECLASSIFICATION		LAYOFF	
RE-EVALUATION OF EXISTING POSITION		DISCHARGE	
PROMOTION	X	OTHER (1)	

(1) Board approved at the September 14, 2013 meeting

CHANGE RECOMMENDED BY	BRUCE L. HOLDEN Director of Finance	10/3/13
	Signature	Date
CHANGE APPROVED BY	MICHAEL S. DOYLE Executive Director	10/7/13
	Signature	Date

FLORIDA KEYS MOSQUITO CONTROL DISTRICT 5224 College Road ♦ Key West, Florida 33040

PAYROLL CHANGE NOTICE

EMPLOYEE	Ralph DePalma	SOCIAL SECURITY NUMBER	
LOCATION	Key West, Florida	EFFECTIVE DATE OF CHANGE	April 1, 2009

CHANGE INFORMATION

		FROM	ТО
	DEPARTMENT		
	POSITION (TITLE)		
X	RATE OF PAY	\$40.00 per hour	\$.42.00 per hour
	PAY GRADE	poi modi	\$.42.00 per nour
	LEAVE OF ABSENCE		

REASON FOR CHANGE

	HIRED	TRANSFER (Inter-department)
	PROBATIONARY PERIOD COMPLETED	TRANSFER (Site)
Χ	MERIT PAY INCREASE UPON ANNUAL EVALUATION	DEMOTION
	LENGTH-OF-SERVICE PAY INCREASE ()	RESIGNATION
	COST-OF-LIVING PAY INCREASE (1)	RETIREMENT
	RECLASSIFICATION	LAYOFF
	RE-EVALUATION OF EXISTING POSITION	DISCHARGE
	PROMOTION	OTHER (2)

(1) Approved by Florida Keys Mosquito Control District Board of Commissioners at the Final Budget Hearing Meeting of the Board of Commissioners held in Key West, Florida on September 16, 1998.

CHANGE AUTHORIZED BY	MICHAEL C. SPOTO District Superintendent	4-20-09
	Signature	Date
CHANGE APPROVED BY	E.M. Jussell E. M. FUSSELL, MPH, BCE Director	4-20-09
	Signature	Date

FLORID>. KEYS MOSQUITO CONTROL DISTRICT 5224 College Road ♦ Key West, Florida 33040-4302

PAYROLL CHANGE NOTICE

EMPLOYEE	Ralph W. DePalma	SOCIAL SECURITY NUMBER	
LOCATION	Key West, FL	EFFECTIVE DATE OF CHANGE	April 1, 2008
I 1		1	

CHANGE INFORMATION

	FROM	ТО
DEPARTMENT		
POSITION (TITLE)		
RATE OF PAY	\$	\$
PAY GRADE		
LEAVE OF ABSENCE		

REASON FOR CHANGE

HIRED		TRANSFER (Inter-department)	
PROBATIONARY PERIOD COMPLETED		TRANSFER (Site)	
MERIT PAY INCREASE UPON ANNUAL EVALUATION		DEMOTION	
LENGTH-OF-SERVICE PAY INCREASE ()		RESIGNATION	
COST-OF-LIVING PAY INCREASE (1)		RETIREMENT	
RECLASSIFICATION		LAYOFF	
RE-EVALUATION OF EXISTING POSITION		DISCHARGE	
PROMOTION	Х	OTHER (1)	

(1) Received a bonus in lieu of a raise in the amount of \$5,000.00, salary capped out

CHANGE RECOMMENDED BY	M. C. A Michael C. Spoto District Superintendent	4-1-08
	Signature	Date
CHANGE APPROVED BY	E. M. Jussell E. M. FUSSELL, MPH, BCE Director	4-1-08
	Signature	Date

FLORID→ KEYS MOSQUITO CONTRUL DISTRICT 5224 College Road ♦ Key West, Florida 33040-4302

PAYROLL CHANGE NOTICE

EMPLOYEE	Ralph W. DePalma	SOCIAL SECURITY NUMBER	
LOCATION	Key West, FL	EFFECTIVE DATE OF CHANGE	April 1, 2007

CHANGE INFORMATION

		FROM	ТО
	DEPARTMENT		
	POSITION (TITLE)		
Х	RATE OF PAY	\$37.45	\$40.00
	PAY GRADE		
	LEAVE OF ABSENCE		

REASON FOR CHANGE

	HIRED	TRANSFER (Inter-department)
	PROBATIONARY PERIOD COMPLETED	TRANSFER (Site)
X	MERIT PAY INCREASE UPON ANNUAL EVALUATION	DEMOTION
	LENGTH-OF-SERVICE PAY INCREASE ()	RESIGNATION
	COST-OF-LIVING PAY INCREASE (1)	RETIREMENT
	RECLASSIFICATION	LAYOFF
	RE-EVALUATION OF EXISTING POSITION	DISCHARGE
	PROMOTION	OTHER (1)

(1)

CHANGE RECOMMENDED BY	Michael C. Spoto District Superintendent	3-27-07
	Signature	Date
CHANGE APPROVED BY	E. M. FUSSELL, MPH, BCE Director	3-30-07
	Signature	Date

FLORIDA KEYS MOSQUITO CONTROL ISTRICT 5224 College Road ♦ Key West, Florida 33040-4302

PAYROLL CHANGE NOTICE

			. ∮ 1∰	
EMPLOYEE	Ralph W. DePalma	SOCIAL SECURITY NUMBER		
LOCATION	Key West, FL	EFFECTIVE DATE OF CHANGE	April 1, 2006	
		.1		

CHANGE INFORMATION

		FROM	то
	DEPARTMENT		
	POSITION (TITLE)		
Х	RATE OF PAY	\$35.00	\$37.45
	PAY GRADE		
	LEAVE OF ABSENCE		

REASON FOR CHANGE

	HIRED	TRANSFER (Inter-department)
	PROBATIONARY PERIOD COMPLETED	TRANSFER (Site)
X	MERIT PAY INCREASE UPON ANNUAL EVALUATION	DEMOTION
	LENGTH-OF-SERVICE PAY INCREASE ()	RESIGNATION
	COST-OF-LIVING PAY INCREASE (1)	RETIREMENT
	RECLASSIFICATION	LAYOFF
	RE-EVALUATION OF EXISTING POSITION	DISCHARGE
	PROMOTION	OTHER (1)

(1)

CHANGE RECOMMENDED BY	Michael C. Spoto District Superintendent	3-20-06
	Signature	Date
CHANGE APPROVED BY	E. M. FUSSELL, MPH, BCE Director	3-27-06
	Signature	Date

FLORIUM KEYS MOSQUITO CONTROL DISTRICT 5224 College Road ♦ Key West, Florida 33040-4302

PAYROLL CHANGE NOTICE

EMPLOYEE	Ralph W. DePalma	SOCIAL SECURITY NUMBER	
LOCATION	Key West, FL	EFFECTIVE DATE OF CHANGE	April 1, 2005

CHANGE INFORMATION

		FROM	то
	DEPARTMENT		
	POSITION (TITLE)		
X	RATE OF PAY	\$33.35	\$35.00
	PAY GRADE		
	LEAVE OF ABSENCE		

REASON FOR CHANGE

	HIRED	TRANSFER (Inter-department)
	PROBATIONARY PERIOD COMPLETED	TRANSFER (Site)
X	MERIT PAY INCREASE UPON ANNUAL EVALUATION	DEMOTION
	LENGTH-OF-SERVICE PAY INCREASE ()	RESIGNATION
	COST-OF-LIVING PAY INCREASE (1)	RETIREMENT
	RECLASSIFICATION	LAYOFF
	RE-EVALUATION OF EXISTING POSITION	DISCHARGE
	PROMOTION	OTHER (1)

(1)

CHANGE RECOMMENDED BY	Michael C. Spoto District Superintendent	3-23-05
	Signature	Date
CHANGE APPROVED BY	E. M. Jussell E. M. FUSSELL, MPH, BCE Director	3-23-05
	Signature	Date

FLORID KEYS MOSQUITO CONTROL LISTRICT 5224 College Road ♦ Key West, Florida 33040-4302

PAYROLL CHANGE NOTICE

EMPLOYEE	Ralph DePalma	SOCIAL SECURITY NUMBER	
LOCATION	Key West, Florida	EFFECTIVE DATE OF CHANGE	April 1, 2004

CHANGE INFORMATION

			•
		FROM	то
	DEPARTMENT		
	POSITION (TITLE)		
Х	RATE OF PAY	\$ 31.73 per hour	\$ 33.35 per hour
	PAY GRADE		
	LEAVE OF ABSENCE		

REASON FOR CHANGE

	HIRED	TRANSFER (Inter-department)
	PROBATIONARY PERIOD COMPLETED	TRANSFER (Site)
X	MERIT PAY INCREASE UPON ANNUAL EVALUATION	DEMOTION
	LENGTH-OF-SERVICE PAY INCREASE ()	RESIGNATION
	COST-OF-LIVING PAY INCREASE (1)	RETIREMENT
	RECLASSIFICATION	LAYOFF
	RE-EVALUATION OF EXISTING POSITION	DISCHARGE
	PROMOTION	OTHER (1)

(1)

CHANGE RECOMMENDED BY	M.C. SHOTO MICHAEL C. SPOTO District Superintendent Signature	March 25, 2004 Date
CHANGE APPROVED BY	E. M. Jussell E. M. FUSSELL, MPH, BCE Director	March 25, 2004
L	Signature	Date

PAYROLL CHANGE NOTICE

EMPLOYEE	Ralph W. DePalma	SOCIAL SECURITY NUMBER	
LOCATION	Key West, Florida	EFFECTIVE DATE OF CHANGE	April 1, 2003

CHANGE INFORMATION

		FROM	ТО
	DEPARTMENT		
	POSITION (TITLE)		
X	RATE OF PAY	\$ 29.81 per hour	\$ 31.73 per hour
	PAY GRADE		
	LEAVE OF ABSENCE		

REASON FOR CHANGE

	HIRED	TRANSFER (Inter-department)
	PROBATIONARY PERIOD COMPLETED	TRANSFER (Site)
X	MERIT PAY INCREASE UPON ANNUAL EVALUATION	DEMOTION
	LENGTH-OF-SERVICE PAY INCREASE ()	RESIGNATION
	COST-OF-LIVING PAY INCREASE (1)	RETIREMENT
	RECLASSIFICATION	LAYOFF
	RE-EVALUATION OF EXISTING POSITION	DISCHARGE
	PROMOTION	OTHER (1)

(1)

CHANGE RECOMMENDED BY	N.R. Southwell, william R. SOUTHCOTT, JR.	
C. C.	Comptroller	March 12, 2003
	Signature	Date
CHANCE ADDROVED BY	E. M. Zussell	
CHANGE APPROVED BY	E. M. FUSSELL, MPH, BCE Director	March 12, 2003
	Signature	Date

FLORID XEYS MOSQUITO CONTROL ISTRICT 5224 College Road ♦ Key West, Florida 33040-4302

PAYROLL CHANGE NOTICE

EMPLOYEE	Ralph W. De Palma	SOCIAL SECURITY NUMBER	43 F A3
LOCATION	Key West , Florida	EFFECTIVE DATE OF CHANGE	July 31, 2002

CHANGE INFORMATION

	FROM	ТО
DEPARTMENT		
POSITION (TITLE)		
RATE OF PAY	\$26.92 per hour	\$29.81 per hour
PAY GRADE		
LEAVE OF ABSENCE		

REASON FOR CHANGE

	HIRED	TRANSFER (Inter-department)
	PROBATIONARY PERIOD COMPLETED	TRANSFER (Site)
	MERIT PAY INCREASE UPON ANNUAL EVALUATION	DEMOTION
	LENGTH-OF-SERVICE PAY INCREASE ()	RESIGNATION
	COST-OF-LIVING PAY INCREASE (1)	RETIREMENT
	RECLASSIFICATION	LAYOFF
X	RE-EVALUATION OF EXISTING POSITION	DISCHARGE
	PROMOTION	OTHER (2)

(1)

CHANGE RECOMMENDED BY	WR fouthout J.	July 31, 2002
	Signature William R. Southcott, Jr. Comptroller	Date
CHANGE APPROVED BY	E.M. Fursell	July 31, 2002
	Signature É. M. FUSSELL, MPH, BCE Director	Date

FLORI XEYS MOSQUITO CONTROL ISTRICT 5224 College Road ♦ Key West, Florida 33040-4302

PAYROLL CHANGE NOTICE

EMPLOYEE	DePalma, Ralph W.	SOCIAL SECURITY NUMBER	1960年
LOCATION	Key West, Florida	EFFECTIVE DATE OF CHANGE	April 1, 2002

CHANGE INFORMATION

	FROM	ТО
DEPARTMENT		
POSITION (TITLE)		
RATE OF PAY	\$24.04 per hour	\$26.92 per hour
PAY GRADE		
LEAVE OF ABSENCE		

REASON FOR CHANGE

	HIRED	TRANSFER (Inter-department)
	PROBATIONARY PERIOD COMPLETED	TRANSFER (Site)
X	MERIT PAY INCREASE UPON ANNUAL EVALUATION	DEMOTION
-	LENGTH-OF-SERVICE PAY INCREASE	RESIGNATION
П	COST-OF-LIVING PAY INCREASE	RETIREMENT
	RECLASSIFICATION	LAYOFF
	RE-EVALUATION OF EXISTING POSITION	DISCHARGE
	PROMOTION	OTHER (2)

Notes:

CHANGE RECOMMENDED BY	William R. Southcott, Jr. William R. Southcott, Jr. Comptroller March 6, 2002	
	Signature	Date
CHANGE APPROVED BY	E. M. Fussell E. M. Füssell, MPH, BCE Director	March 6, 2002
	Signature	Date

MCMCD Form ___ (Rev. 03/2002)

FLORIDA KLYS MOSQUITO CONTROL DISTRICT

5224 College Road ♦ Key West, Florida 33040-4302

PAYROLL CHANGE NOTICE

			The Party
EMPLOYEE	Ralph W. DePalma	SOCIAL SECURITY NUMBER	E
LOCATION	Key West, Florida	EFFECTIVE DATE OF CHANGE	October 31, 2001

CHANGE INFORMATION

		FROM	ТО
X	DEPARTMENT		Key West Headquarters
X	POSITION (TITLE)		Information Systems Coordinator
	RATE OF PAY	\$ per hour	\$24.04 per hour
	PAY GRADE		
	LEAVE OF ABSENCE		

REASON FOR CHANGE

X	HIRED	TRANSFER (Inter-department)
	PROBATIONARY PERIOD COMPLETED	TRANSFER (Site)
	MERIT PAY INCREASE UPON ANNUAL EVALUATION	DEMOTION
	LENGTH-OF-SERVICE PAY INCREASE ()	RESIGNATION
	COST-OF-LIVING PAY INCREASE (1)	RETIREMENT
	RECLASSIFICATION	LAYOFF
	RE-EVALUATION OF EXISTING POSITION	DISCHARGE
	PROMOTION	OTHER (2)

(1) Approved by Florida Keys Mosquito Control District Board of Commissioners at the Meeting of the Board of Commissioners held in , Florida on , .

CHANGE RECOMMENDED BY	N-R. Southwalk	
CHANGE RECOMMENDED BY	W. R. SOUTHCOTT, JR. Comptroller	October 31, 2001
	Signature	Date
CHANGE APPROVED BY	E. M. Jussell E. M. FUSSELL, MPH, BCE Director	October 31, 2001
	Signature	Date



FLORIDA KEYS MOSQUITO CONTROL DISTRICT

Board of Commissioners Stephen K. Smith, Chairman Jill Cranney-Gage, Vice Chairman Phillip L. Goodman, Secretary-Treasurer Jack Bridges William J. Shaw

5224 College Road Telephone: (305) 292-7190 SUNCOM: 464-7190 FAX: (305) 292-7199

Key West, Florida 33040 e-mail: keysmosquito.org **Executive Director** Michael Doyle, MS

March 27, 2014

Verbal Warning: Ralph DePalma

CC: Personnel File

I spoke with Ralph DePalma following his late arrival to the IT weekly meeting about his punctuality. On March 11, 2014, Ralph was 30 minutes late to the scheduled IT meeting. At that point, I asked him if 8:30am would be an issue for his attendance. He assured me, it would not. I stressed the importance of him being on time to these meetings. On March 18, 2014, Ralph was 10 minutes late to the scheduled IT meeting. Again, I reiterated that his presence was necessary at the start of the meeting, not 5 or 10 minutes later.

Ralph was once again 10 minutes late to the IT meeting on March 27, 2014. At this point I told him that he is required to be present at the start of the meeting or else disciplinary action would be taken. He stated that he understood and would be on time in the future or would call to let me know he would not make it.

Operations Director



LORIDA KE

MOSQUITO CONTROL DISTRICT

Board of Commissioners Stephen K. Smith, Chairman Jill Cranney-Gage, Vice Chairman Phillip L. Goodman, Secretary-Treasurer Jack Bridges William J. Shaw

5224 College Road Telephone: (305) 292-7190 SUNCOM: 464-7190 FAX: (305) 292-7199

Key West, Florida 33040 e-mail: keysmosquito.org Executive Director Michael Doyle, MS

To: Ralph DePalma, IT Specialist

From: Andrea Leal, Operations Director

Date: April 7, 2014

CC: Michael Doyle, Executive Director

Employee File

Re: Written Warning

As set forth in the District's "Standards of Employment" a violation has occurred. The following rule for personal conduct established by the District Board of Commissioners has been violated:

Section 2.I Standards of Employment

12.) Abuse of District Policies and Procedures

On Friday, April 4th, 2014, a brief text conversation was held between Ralph and myself from 8:20am - 8:31am. At that time, Ralph informed me that he was not attending the Clarke Workshop, to which I responded, "OK." Upon my arrival to the Key West office around 3:00pm, I found Ralph's door closed and locked. It was then brought to my attention that Ralph did not come into the office at all. When asked about this, Ralph responded that he went home and back to bed upon finding the office locked at 8:45am.

At no point in time did Ralph contact his supervisor to say that he was not working. District policy states that in order to use leave, the employee "must advise the immediate supervisor about the absence as soon as possible but no later than the scheduled reporting time..." Ralph failed to do so even though he was communicating with me directly not 15 minutes prior to his decision to go home.

As I am available via District smartphone at practically any time, day or night, there is no reason that this procedure cannot be followed. You are required to notify me of any time off that you are seeking via leave request, or by phone, text or email if it is last minute. Should this behavior continue, disciplinary action shall continue and could lead to suspension and ultimately termination.

Ralph DePalma

Andrea L. Leal

From: Michael Doyle

Sent: Tuesday, April 02, 2013 3:37 PM

To: All-Staff

Cc: Commissioners

Subject: Explanation of merit increases/awards

All Staff,

I've gotten a few questions about the reasoning behind the recent merit increases and awards. As many of you know, other than a few promotions, this the first set of increases in 3 years.

First, I'd like to apologize for the time it took to finalize these increases. It took a long time for me to come up with an equitable system, but I let far too many "immediate fires" get in the way of this important project. I'm glad the increases were retroactive until the beginning of the fiscal year (Oct. 1, 2012), but the wait likely caused problems for many of you. For that, I apologize.

Here are my goals:

A. Award meritorious service, based on high performance. (i.e., I did not award "across the board" - some perform better than others, and that needs to be recognized)

- B. Award in straight dollars, not based on % of current income.
- C. Make the evaluation system to make it as fair as possible for all employees, and use those evaluations as the basis of the awards.

Here is how it worked:

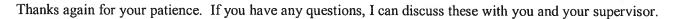
- 1. The Commissioners approved \$105,000 this fiscal year to distribute amongst 65 employees. I worked with the supervisors to attempt to rate employees equally not an easy task with one form and many different types of jobs. Supervisors rated their employees, then the Supervisor's Supervisor discussed the reasoning behind the scores (as a "check" on potential scoring styles).
- 2. I mathematically standardized the scores amongst the supervisors (this is a second check on the system to buffer supervisor's scoring styles). The average score for all employees was approximately 6.2.
- 3. I ranked the employees scores, high to low, and split them into 10 groups of 6 to 8 people. Each person was within a tenth of a point of each other within the groups.
- 4. Each group received approximately 16% more than the group below it.
- 5. 10% of the 105,000 was set aside for special cases, such as people that have taken on new responsibilities in the last year.

Here are the final increase ranges. Some employees received slightly more from the 10% set aside.

Employee Ranking	Approx. Pay Increase*
Top 10%	\$2628
2nd 10%	\$2256
3rd 10%	\$1936
4th 10%	\$1662
5th 10%	\$1427
6th 10%	\$1225
7th 10%	\$1051
8th 10%	\$902
9th 10%	\$774

The lowest 10% received a one-time merit award of \$611

^{*}If an employee reached the top of his/her salary range, they received a 1-time merit award instead of a permanent pay increase.



Michael S. Doyle

Executive Director
Florida Keys Mosquito Control District
5224 College Road
Key West, FL 33040
p: (305) 392-7190

p: (305) 292-7190 f: (305) 292-7199 c: (305)906-1792

mdoyle@keysmosquito.org



Andrea Leal

From:

Ralph De Palma

Sent:

Tuesday, April 02, 2013 4:32 PM

To:

Andrea Lea

Subject:

FW: Explanation of merit increases/awards

Importance:

High

Follow Up Flag: Flag Status:

Follow up Completed

This makes me feel much better (sic). This is just further insult.

"Fair as possible" "based on high performance" "mathematically based" like you're evaluating some device that make 1000 widgets a day. Math is good for a lot of things but evaluating people is a very poor use of it.

I'm ranked in the lowest 10%. This is the worst evaluation I've have in over 40 years. I don't think I all of a sudden got really, really, bad. This is way beyond insulting its nonsense.

- 1. You evaluated me on technical performance and you are not even slightly a technical manager. Which is okay if you don't then compound it by using math. Not the case here.
- 2. Mr. Doyles issue is User Error it can't be duplicated, no evidence in the log files and yes you have to learn to live with those things or learn. Computers just do what their told to do.
- 3. I use "outside sources quite often" and this causes frequent delays makes absolutely no sense. Relating the two issues, outside sources and delays how are they related? I just used EDS to help recover the entire VCMS system in 3 days after I let my inside source troubleshoot the server and almost destroy it. I use outside sources for their expertise. If not you would be in far worse shape.

Most of the times my outside sources speed things up considerably. Your logic and analysis is totally – completely – off base. I know Josh has told you we shouldn't use the Miami consultants – they deal with issues every day I only call them when things are really bad (over the past 7 years) and this time Josh's troubleshooting made problem with VCMSERV much worse. He's a network specialist and doesn't know everything about everything. He doesn't know enough to know when to stop and that is dangerous. If I would have listened to him we would probably still be fixing the VCMSERV.

4. Responsiveness: The managers that I learned from long ago taught me well, while launching billion dollar orbiters with human lives at stake. I am not perfect and I do not respond well to fire drill management. If Juliana or anyone else can't get their email attachment through immediately I will drop the rest of the IT priorities and focus on these singular usually self-induced fire drills. The most recent last week was a reporter couldn't get the audio file to work on our website – the audio file is fine the browser & plugin have been upgraded and need to be reloaded – this will happen continually. I had to spend hours with BIS convincing everyone including Josh that his plugin was the problem. You wonder why ESRI hasn't been restored yet – to many silly firedrills.

You didn't have to go to all this trouble to tell me that I don't deserve a raise – why didn't you just say that. It would have been easier to deal with and much less insulting.

The rationale you used in my evaluation shows a lack of some basic management understanding and probably just inexperience.

Using your logic I can only guess at who is in the top 10% but I'll bet it's not the top 10%.

Andrea Leal

From: Sent: Andrea Leal

Tuesday, April 02, 2013 5:11 PM

To: Subject: Ralph De Palma

Subject: Re: Explanation of merit increases/awards

Attachments:

image001.jpg

I will print this and attach it as your comments to your evaluation.

I disagree with many points that you made and we can discuss in person instead of via email. However, as a point of reference, I told you over a month ago that my avl was not working and had to remind you of such today. I understand that in IT there are many fire drills; however, many things have fallen through the cracks for follow up.

I'm more than willing to further discuss anything you would like.

Andrea

Sent from my Verizon Wireless BlackBerry

From: Ralph De Palma < rdepalma@keysmosquito.org>

Date: Tue, 2 Apr 2013 20:32:01 +0000 **To:** Andrea Leal<aleal@keysmosquito.org>

Subject: FW: Explanation of merit increases/awards

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To:

Andrea Leal, Michael Doyle

From:

Ralph De Palma

Subject:

My review and comments regarding my Performance Review

Date:

June 12, 2013

For the Past 11 Years I have been a part of the Management Team of FKMCD. In the past my advice and counsel was considered on every major and most minor Information Technology decisions. I have been a part of almost every previous management discussion regarding FKMCD projects large and small whether specifically IT related our casually related. The previous Director felt that Information Technology was an important part of almost every discussion. I participated in most of the initial discussions with Fish & Wildlife where Information Technology played a critical role in obtaining our first license to treat the off-shore islands. I was asked by the Director to give a presentation to other Directors at the nationwide AMCA meeting, Directors Conference and Luncheon in Savannah, Georgia and again in Vancouver, Canada regarding our use of GIS and mapping aerial operations that in his opinion played a critical role facilitating the first ever license in 2004 by a mosquito control agency to spray on Federal Wilderness lands. I actively participated in discussions with management and the former chief pilot regarding the automation of our aerial spraying systems. I participated in discussions leading to the acquisition and implementation of our current Automated Vehicle Location system. Several of our most widely used reporting tools have resulted from my participation in very routine non-IT related conversations and meetings. My software development and analysis background provided FKMCD with a perspective that resulted in this organization becoming the most widely respected Mosquito Control Technology system in the US and possibly the world. Our systems in 2002 - 2008 were often reviewed by other Districts (and other countries, Italy, Brazil, Australia, and the Cayman Islands) specifically for our technology and I was called upon numerous times to demonstrate our software and systems technology to other Directors and IT groups. I Co-Chair'd the VCMS User Group for the FMCA. I was asked by management to teach the Dodd VCMS Course from 2002 to 2006 in Gainesville then later Ocala, and trained most of the users in the 40 counties of Florida that used VCMS and several other States.

Since last July after the arrival of the new Director, I have felt less and less a part of the "Team". My counsel is not sought for any issues including highly technical IT issues. I feel like I'm the last one consulted on matters that directly affect me and the Information Technology department. I am almost never consulted regarding technology issues prior to a management decision - usually only after a decision has been formulated.

Examples: the Director holds weekly management reviews with his Senior Management Team and several direct reports including Safety and PR. Questions and inquiries regarding the operation and performance of the Information Systems to the best of my knowledge have never been asked and are not part of any routine management discussion. My direct Supervisor Andrea Leal has never asked for any strategic IT planning information or inquired regarding daily IT operations unless there is an issue that is already impacting the organization. Consequently the only information regarding my leadership and performance of the Information Technology department has to be coming from other sources and/or usually during negative impacts after a problem has occurred.

The Director and the Deputy Director evidently feel like they have enough Information Technology experience and understanding that they do not need any advice regarding these matters. Nothing could be farther from reality. The Deputy Director has given the impression on numerous occasions at the FMCA and other local settings that she is responsible for most of the advanced technology at FKMCD including Information Technology systems that were in place long before she arrived and many developed after she arrived without any input or direct activity. In

the Information Technology industry both have skill levels that would be classified as moderate PC Users in some cases power users (GIS), they have no network training, only a very basic understanding of client server technology, no software development training or understanding, and average application skill levels. With regard to managing Information Technology issues and making high level decisions they have enough technology understanding to cause more issues than success. This is well documented below.

The Director has stated to me in a candid meeting that he does not feel that I "listen to him." I can understand how he might feel this way but I disagree with his premise. I am listening to his requests and proposals (the few that I have been involved with) and giving my technical advice on matters. The "listening" issue may be a more related to my responses regarding technology questions which he may not agree with. He has proposed a number of technology improvements that I evaluated and found either erroneous concepts, misunderstandings of basic technology, or very rough high level "ideas" that when technically detailed are viewed as too complex or expensive. This is not because I am not "listening" it's the evaluation of technology proposals that sound good when designed by non-technology skilled participants but usually don't result in concepts and goals being met, mostly because of exuberant expectations and low levels of Information technology experience and understanding. Some of his initiatives have been sound. The digital scanning of documents into searchable .pdf files is a very valid project. The exuberant and technically unrealistic expectation of this project resulted in a somewhat disappointment. I feel that if I just generally agreed with him as some staff members do, he would then feel that I am "listening" to him.

There are numerous examples of decisions made regarding Information Technology Issues that directly relate to the Information Systems of FKMCD that have been addressed by non-technically skilled staff with limited or no Information Technology training, experience, background, and understanding usually resulting in higher expectations, disappointments, changes, and less productivity gains when applied or implemented.

By non-Technical staff I am referring to users of PC's with little or no formal IT training on client server systems, software development, data network communications understanding or a myriad of other technologies that determine performance or accessibility. These usually resulted in a misunderstanding of the use of Information Technology and in some cases lost time and dollars due to non-technical advice and decisions.

There has been no input requested from my department regarding, and prior to decisions pertaining to Information Technology for the following:

1. GM Mosquito Project has to date had no input from IT department (only how to stop the spam generated by environmental groups protesting the project or when the town hall video could not be uploaded quickly after the meeting – if I had been consulted prior to the meeting I could have made the Director and other staff aware of this limitation ahead of time, the website was not designed to accommodate large, hours long video files – and the promises to environmental groups to quickly publishing the video would not have been an issue). My current understanding is the data collection for this important first of its kind test project is going to be handled by the vendor (which could lead to obvious data validation issues) or non-FKMCD systems my department has not been consulted about any data collection related to the Genetically Modified Mosquito Project. To date I have not been invited to participate in any discussions.

Additionally the complete focus on the GM Project project during the "Off-Season" of 2011-2012 lead to an almost complete neglect to the ongoing VCMS software replacement efforts and delayed this IT project by at least 5 months.

- 2. The FKMCD Website was redesigned without any input from Information Technology department (the left hand menu was never analyzed by technical staff and poses significant issue for the future content organization staff maintenance media technology web user analysis were never discussed in any detail with the IT department prior to the project moving forward).
- 3. Commitments were made by the Director to the Board of Directors regarding voice recognition technology and the recording of Board Meeting prior to any consultation with the IT department on how to accomplish this task. This lead to several false starts regarding the use of voice recognition and other technologies. The Director mistakenly thought that Dragon software and other voice recognition systems could recognize multiple voices and record the Board Meeting procedures directly into an electronic document. An hour of technical analysis later showed this was impossible.
- 4. Commitments were made by the Director to the Board of Directors to forward their email to their private accounts before discussing this matter with the Information Technology department. He was later advised by me that this would be out of compliance with State regulations. The practice continued for months afterward by his direction.
- 5. The Director had already discussed a "Cloud" strategy consulting with County manager Roman Getesi and staff prior to any consultation with IT department. To date I am unaware of any official network transition plans to a "Cloud Strategy" utilizing off-site resources rather than traditional network resources. The use of cloud technology has serious limitations and impacts to local government systems, State regulations, and costs, that must be understood and accepted before any benefits can be enjoyed.
- 6. One of the Board Members proposed using a local organization to help us start videotaping our Board Meetings and streaming them live on the website during a Board Meeting. Neither the Commissioner nor the Director detailed their concept for this project and consequently there were major misunderstandings of the use of live streaming video. The issues revolved around camera equipment, network communications, and basic concepts of live streaming versus storage and archiving and most importantly costs were extremely underestimated.
- 7. Initially no input was requested by the Director from the IT department regarding the use of Map Vision software for a replacement to VCMS. The Director wanted to procure by sole source the Leading Edge software without any further analysis in November of 2011. The Director in fact requested a proposal directly from Leading Edge Systems in December of 2011 and was completely over whelmed by the cost estimate of over \$180,000 and the complexity of implementing enterprise software. In later instances, I have been asked for advice regarding this particular software or included in some discussions regarding this software and in the majority of cases the advice has been ignored or discounted.
- 8. At the recent Pasco County meeting the Director floated an idea during lunch regarding scraping both VCMS Replacement proposals and hiring a software developer and building our own application. This is not a serious alternative. FKMCD is not a software development organization and would need to duplicate serious portions of the proposer's capabilities far beyond just merely hiring a software developer. It will be far more expensive in the short and long terms to custom build an entire enterprise application, test it, implement it, and maintain it. It is almost always cheaper to "buy" software rather than "build". He did not accept this advice and actually stated to the Board of Directors during a Board Meeting at Marathon in February that was his intention and made it sound like I agreed with his approach.
- 9. I am usually the last one to find out about any issues that could have an IT impact and it's usually by being copied on an email when a deadline has already been set. Communications with the Management "Team" regarding IT issues is almost non-existent and mostly after a management decision has already been made.

- 10. A recent discussion at a Supervisor meeting of adding alpha-numeric characters to our database locations. It was obvious that the discussions had gone on in prior meetings with the Aviation department manager and a pilot but no IT participation had been considered. When asked "what was the goal of inducing alpha-numeric characters" the only goal stated could have been accomplished by several other means that are currently available without using alpha-numeric characters. Several suggestions were made by other supervisors. The discussion almost immediately was shelved.
- 11. I was only recently informed that one of our Entomologists is researching the use of imagery from Google Earth as a source of information regarding mosquito habitats. The project is well underway when the User workstation crashed. At the very least IT should have been consulted for software issues, network issues, and as it turns out the basic User workstation was incapable of performing this task without a new video card and memory upgrade and a complete reload of the operating system after it failed. I am still unsure of the project goals and have no idea of what software or network resources are being considered or discussed. A ten minute discussion could have prevented this issue and saved hours of time.

It is little wonder that the score for the categories of Knowledge of Job, Quality of Work, and Responsiveness are all graded low in my evaluation. I am only included in projects and discussions after something has gone wrong, or a deadline has been set and a plan doesn't work and everyone is in a crisis management or a firedrill mode.

Retaliation:

We are replacing our enterprise mosquito control software called VCMS. There are two vendors that have bid on the project - Leading Edge, and Electronic Data Systems. The Director has promoted one vendor through the entire process Leading Edge Technology and is in almost constant contact with them regarding the first bid and now the re-bidding. We released an RFP in December after a yearlong process. An evaluation team of 5 members voted unanimously to award the bid to Electronic Data Systems EDS. The Director would not accept the recommendations made January 14, 2013 of the 5 member Bid Review Team which I lead. This inaction and non-acceptance is jeopardizing the entire FKMCD data collection capability.

We are now planning a rebid with an almost identical package that was Bid in December 2012. I feel, we will rebid until the "right "vendor is selected. The Director has singly delayed the project twice once for 5 months (April 2012- September 2012) and recently again for 4.5 months (January 14, 2013 – Present) reviewing changes in requirements. In the meantime our existing VCMS system has failed and had to be reconstructed in a temporary manner. These delays have increased the risks significantly. This inaction and non-acceptance is jeopardizing the entire FKMCD data collection capability. His constant review of data collection details and a seemingly near obsession with one feature have ham-strung the entire project.

I feel that my non-support of the Directors favored software vendor Leading Edge Software, was a contributing factor in a terrible performance review – I am ranked as one of the worst employees in the District – the bottom 6 out of 65 employees, even though I saved the District a \$180,000. That was the cost of the sole source proposal solicited by the Director from Leading Edge Technologies that would have failed to deliver a usable product. Instead of being awarded for this savings I'm being punished for not agreeing to sole source a software product that I felt was inferior and would have cost the District much more than the \$180.000 price tag.

My subordinate, who is very knowledgeable but much less experienced with our systems and applications, is ranked 5 levels higher in value. We both handle similar user issues, and have divided the labor between us to

maximize of individual skills. It is extremely difficult to fathom our skill levels and performance to be regarded so differently. This disparity in our reviews in my opinion is additional proof of a subjective biased calculation that is used punitively because I am the lead technology employee that has voiced a difference of opinion to the Director and Management regarding our new software acquisition.

In nine previous reviews I received very high rankings and pay increases. The appearance of this review would indicate a rapid decline in my job performance in the previous 12 months, which is far from reality. I have not been counseled or advised of any performance issues in any of the last 11 years. Two of my review categories "Knowledge of Job" and "Responsiveness" were listed as a C- and D+ grade respectively. The evaluation cited issues that are minor in nature (and in some cases only generalized comments with no basis or examples) when compared to size and scope of the VCMS Replacement software system that is being procured. There is no mention of this VCMS replacement software project anywhere in my review. Yet this project is listed as the most expensive budget item for my department and is by far the most time consuming effort I managed in the past 15 months. The requirement documentation alone is 35 pages and lists over 150 custom or complex features that have been detailed and analyzed over 15 months and will require hundreds of hours to implement.

I feel this is an intentional and deliberate attempt to use the categories in the subjective manner that my review reflects. For example it would be more difficult to explain the low ranking for Knowledge of Job or Quality of Work if my leadership and performance regarding the collection and evaluation of software requirements and software applications in the organization is included in this category. Therefore this activity is not mentioned, only the "troubleshooting delays" and "Mr Doyle's disappearing shortcuts". Both of which are not only in error but the former is illogically presented, not to mention proportionally out of scale.

The review of the category Knowledge of Job by my direct supervisor the Deputy Director and the Director is based on examples given:

"Ralph is knowledgeable in most aspects of his job. He utilizes outside sources quite often when troubleshooting which can lead to delays. There are certain aspects that people just have to live with because he could not find an answer. For example, the disappearing files on Mr. Doyles desktop."

- 1. I am the most knowledgeable employee at FKMCD regarding our overall IT systems and all aspects of my job. I would really like to understand the reviewers comment regarding "most aspects". To give an accurate assessment of my technical skill level would require some degree of understanding of the technical skills that are employed. The reviewer's comments do not point to a specific deficiency but a generalization of "most aspects". The rationale is alluded to in a later statement.
- 2. I fail to understand the basic statement or the point the reviewer is making with the next comment regarding two issues in one comment
 - a. The "utilization of outside sources quite often when troubleshooting"
 - b. The assumed causal relationship between the above statement and a perception that the act of using outside sources "lead to delays"

This statement is not presented with any facts to support it and it's perceived the reviewer feels the use of outside sources (I'm assuming contract consulting expertise) is a negative factor. In the IT industry the use of experts to troubleshoot would be considered common practice. FKMCD pays for maintenance and support from almost every software product utilized for this very reason. This support is considered expert in the systems provided and would be almost impossible to maintain a complex system without

this capability. I fail to understand the negative consequence of this action and its direct use for my subsequent low rating by the reviewer.

Furthermore to state there is a causal effect directly related to the use of outside sources and "delays" would be extremely difficult to establish and defies logic. One usually consults expert sources when troubleshooting expertise has been exhausted. It would be more logical to assume that the use of "outside sources" would facilitate not inhibit the resolution of issues and affect the faster resolution of issues not the opposite. I can provide several recent examples of the effect and efficiency of the use of outside sources and their expertise.

On the other hand my subordinate likes to trouble shoot issues often to the extreme and this usually results in delays because the issue is being resolved much later after outside expertise is finally consulted rather than if an outside source had been utilized earlier after a moderate amount of troubleshooting failed. A recent example is our virus/worm attack. I can provide several other examples of this.

- 3. The last part of the reviewer's statement "There are certain aspects that people just have to live with because he could not find an answer. For example, the disappearing files on Mr. Doyles desktop" Is completely misunderstood and further reveals the above mentioned change in basic management view of the FKMCD IT department and my personal efforts. An Information Technology Manager would never have used this as an example of "Knowledge of Job". This is more an example of the level of understanding that my Deputy Director and Director feel they have for Information Technology. They are Users of technology and do not understand the management of technology workers.
 - a. The only "aspects" and issues that our users have to live with are based on issues that cannot be duplicated, no records found in computer log files, or event monitors, and cannot be analyzed usually because they are caused by human error. Most IT users at FKMCD have basic user level skills some are more moderately skilled with applications than others, some much less, but almost all have user level skills only (this includes my two reviewers). For the reviewer to make the above statement "There are certain aspects that people just have to live with..." Indicates a level of understanding from a User perspective only. In reality 60-70% of the daily issues that the IT department deals with are related to User induced error human error. In most cases we are too diplomatic to show fault or point fingers as it does not provide value or solution and we usually try to train the User so it does not re-occur.
 - Sometimes these issues cannot be duplicated so there is little understanding of how the issues occurred and a resolution is virtually impossible. I often try to just prevent the opportunity for the error to re-occur. A non-technically skilled manager could perceive this as a lack of resolution by hearing comments from a disgruntled User (which I recently documented), but we try to resolve every issue that can be resolved. The only unresolved issues are those caused by human error. Some of our Users could benefit from some basic Windows training.
 - b. In the example given I have done extensive trouble shooting regarding "disappearing files on Mr. Doyles desktop" issue because of the critical executive use of this workstation. However after researching the web for possible causes it was determined that the issue was due to human error. There are multiple issues in play. First keeping track of every shortcut of 20 or more documents from two mapped drives in multiple folders is an extremely difficult concept that is prone to error. I kept finding shortcuts to shortcuts and other human errors. Like I stated above most of the time when I give the Director advice and counsel that he does not agree with, the advice is usually ignored. This is the case with the disappearing shortcuts.

If anything I would have presumed my Knowledge of Job would be my highest grade and I challenge this grade should be higher - between "Above Satisfactory and Outstanding Performance". A Satisfactory or C- level grade of 4 is not a fair and objective review of my performance at FKMCD and my Knowledge of Job. In the past 6 review years I have been rated as Outstanding (10 out 10 or 5 out of 5) in these two categories and the other years have scored "Above Satisfactory". This is the only review in 9 reviews that indicates an "average" or marginal Knowledge of Job or Resourcefulness. In fact this is the worst performance review I've had in my entire 45 year working career. According to my two evaluators I am in the lowest category in the organization rated about 60th out of 65 employees.

The next category on the list "Resourcefulness" I am rated at 6 and the comment is "Ralph does a good job at coming up with solutions when faced with difficult problems." I have two issues with this review classification.

- 1. This grade is considered a C+ by the standards given. When I attended school a C+ was considered average - "Good" didn't even start until the "B" level which would be a higher numerical grade. I feel in this case the grade of 7 or 8 is avoided because it doesn't fit the overall subjectively poor ratings. This indicates a very subjective evaluation that is disguised as being objective and mathematically based. I feel this is the case for two reasons: 1. both the Director and the Deputy are Science Majors very familiar with research and the use of the scientific methodology 2. Both seem to misunderstand some of the basic concepts of Art of Management. My degree is in Business Management (BBA) with a major in Computer Science. Most Business Management Colleges stress the "Art" of management not the science. Individual skills are honed and in most cases are difficult to duplicate and can usually be only be moderately emulated. Not everyone can be a leader like Lee Iacoca or a Systems Manager like Steve Jobs. Everyone develops their own management style and character. The science major approach to this evaluation as how to fairly divide a small sum of money. Obviously the instinct was to calculate it with a weighted average and ten different categories divided incrementally larger. Sounds great except all these numbers are based on very subjective analysis and in this case based on erroneous facts. So the numbering and ranking system is only as objective as the reviewer who is a human being and very subjective in this case. According to this evaluation 1 am good at coming up with solutions "Resourceful" I would assume a grade of 7 or even 8 but my evaluation is a 6 or C+. There must be a subjective criteria that leads to the lower evaluation. I am sure that in other evaluations a "Good" rating meant a higher numerical value. You have introduced a mathematical scoring system that is a flawed scoring system and is using highly subjective criteria (resulting in a very mathematically based scientific beauty contest). I tried to point this out at the recent Supervisor meeting and raised my hand repeatedly to make this point and ask your response but you seemed to only call on people that agreed with you. Another subjective point.
- 2. The reviewers are not consistent in their evaluation process. Example: I am good at coming up with solutions when faced with difficult tasks but I accomplish this with a less than "average", C-Knowledge of my Job and barely average Quality of Work. To the reviewer, this makes perfect sense. To me this shows a lack of technical knowledge to evaluate my job and the lack of management experience dealing with real people and people issues and a use of mathematics in lieu of management skills to arrive at a subjective and in this case erroneous evaluation. There is absolutely no way that I can resolve highly technical issues without a very high degree of knowledge of my job. I have built most of these systems at FKMCD from scratch. I know more about FKMCD IT systems than anyone in the organization yet I'm evaluated as the 60th most valuable

employee or less. I installed the first network system to replace the dial up lines. I was the first one in the State to map the VCMS database and the 25 out of 90 tables that we use. The former managers thought I had enough Knowledge of Job to teach it to the rest of the mosquito control districts in the state. Now all of a sudden I am a C- employee because of your unfair and erroneous evaluation. It is becoming obvious that my evaluation was based on subjective more than objective criteria for two reasons: 1. I am not well liked by the Director because I don't always agree with his decisions with regard to Information Technology (see the above "Retaliation" comments). 2. I feel my IT skills are not perceived as important as the Biology or Entomology majors so my "Good" grade is a C+ rather than a B or an A. That is as subjective as it gets. This is why I referred to the review process above as a glorified beauty contest.

The Deputy Director has over the years never had a high opinion of the IT Department or my added value to the organization and has always felt she had enough IT knowledge to make her own decisions. On numerous occasions when as an Entomologist or Supervisor she worked around the networked systems and resources in place and favored her own standalone single user applications and islands of information stored locally on her PC rather than sharing on a server – until her PC hard drive crashed in 2007 resulting in significant data loss. Still today she keeps many GIS records and GIS projects in her personal folder on the network which no one else can access rather than sharing in the SDE/GIS database. In 2010 she planned a Pupae survey study with the data collected in the field to be written on paper then keypunched manually into an Excel spreadsheet rather than using our automated data collection system in VCMS. It was a disastrous decision. It rained all week during the initial outdoor survey and these PC Users/ IT Managers later discovered that Excel (a single user program that was to be the backbone of their survey system) could only be edited by one person at a time over the network. The data collection had to be completely redone on the next study and they utilized the VCMS data collection systems.

Both of the above categories Knowledge of Job and Resourcefulness have been considered strengths in all my reviews back to the NASA Space Shuttle era and an evaluation of less than Outstanding is difficult to fathom. In the past 6 review years I have been rated as Outstanding (10 out 10 or 5 out of 5) in these two categories and the other years have scored "Above Satisfactory". This is the only review in 9 reviews that indicates an "average" or marginal Knowledge of Job or Resourcefulness. In its totality the performance evaluation has me categorized in the lowest category of all employees at FKMCD. My performance review places me in the bottom ten percent of 65 employees. This dramatic change in the perception of my performance is based on very imperfect evaluation information that I have described above, including a punitive effect from my non-support of the Directors favorite software vendor, and as I have pointed out earlier, the use of "other" sources for this highly non-technical evaluation because I have played less of a role in overall management decisions at FKMCD than ever before and I am held responsible for issues that are clearly not fact based.

In all 9 previous reviews my evaluation rating was Outstanding in the Categories "Quantity of Work" and "Quality of Work" my score in those reviews was either A+ or A- in every review. This year my score in those two categories is a C and a C- respectively. The explanation of this change is explained by generalizations and unspecified comments. No examples are given. I must assume it is based completely on their perception and opinion. As stated above I am only invited to participate in Management Team discussions after decisions have already been made or after a problem has already

occurred. The current Deputy Director has always felt that IT hindered rather than was an asset and never had the appreciation for my skill set as the previous management.

My "Quantity of Work" has increased since all the cutbacks began in the past two years. The IT department is experiencing more frequent issues because Management has made spending decisions that resulted in FKMCD systems aging beyond their warranty and becoming vulnerable to systems and mechanical failures. Our former Domain Controller (the key network component) "Csonka" experienced multiple failures in September of 2012 – a hard disk and power supply failed simultaneously. Because of my strategic planning we had already moved the Domain Controller to a newer server Mercury in the previous off-season and avoided a more serious disaster. We have also delayed the acquisition of new software by many months and the existing system has required more and more maintenance to keep an operational level. There are numerous other examples of aging systems and hardware that are increasing the IT workload. I manage more issues day to day than ever. My work load over the past two years has dramatically increased. Yet the perception of management is that my quantity of work has dramatically decreased to a "C" grade is completely false. I actually find this perception very offensive. This category more than others shows a complete lack of understanding of the work I do every day at FKMCD.

The evaluation of the "Quality of Work" has even less explanation and more subjective analysis. The same is true with Dependability.

Quality of Work category evaluation stated "Ralph completes tasks assigned to him: however, deadlines are frequently extended." The above comment seems to span several categories but only partially fits the criteria established by the reviewer: Quality of Work "...is to evaluate an employee's accuracy and efficiency to help achieve the District goals." I am graded barely in the average column at C- (at least a consistency of error established early). I refer again to the largest most complex task that my department is working - the replacement of our enterprise software system that controls all aspects of our daily activities. It's not even mentioned. Without my oversight and stewardship and attention to detail (ergo; quality control) of this complex undertaking the District would be in a much worse position than they currently find themselves with a 35 page comprehensive analysis and requirements documented that I wrote and managed. I thoroughly analyzed information from almost every employee and supervisor in the entire organization from Key Largo to Key West yet this effort doesn't rate an honorable mention in my performance evaluation. The comments provided reflect not only a lack of Information Technology understanding but a careless disregard of fact based reality. The comment ends with a general slur based on the perception of the reviewer who has ignored a task that has easily consumed 35-45% of my activity for the past 16 months. To present this kind of comment and accept as a factual performance review explains a great deal about the reviewers and this very flawed process.

I worked 8 years for the NASA Space Shuttle program and an additional 4 years as a NASA contractor software consultant under the most arduous quality control and professionally managed operations one can imagine. In a previous career I was a federally licensed Commercial Pilot and Jet Engine Technician

for a major airline with very high Quality of Work standards. The above comment regarding "Quality of Work" would be considered unprofessional and counter-productive. To evaluate "Quality of Work" especially highly technical Information Technology work, one would expect to evaluate more than completion of a task on time. I have completed a number of tasks ahead of schedule that's great but it doesn't really establish the qualitative nature of my work. The review commentary almost seems like a throw away comment when the reviewer has predetermined the assessment.

In the IT business when a task is performed without attention to quality you would expect to see the task being performed over again. That's not the case with my work. I recently rebuilt and tested our enterprise data collection application in 4 days with minimal documentation and support. We've had almost no issues with the systems since. That would be a much more fair measure of "Quality of Work".

This subject leads to a discussion similar to the commentary regarding "missing shortcuts". The Director could assume that my performance with regard to his issue of the mysterious "disappearing shortcuts" is poor quality workmanship when in fact the problem was "user error". There have been several documented instances of misinformation regarding my approach to problem solving that a user could perceive an error or poor quality workmanship on my part when in fact the error was their own and the condition either unable to duplicate or required user training to resolve.

It is one thing to cite examples of "Quality of Work" issues and provide a fact based review. That is not the case in this review. A general statement about task completion followed by a negative comment and a barely average performance grade seems at best a very unfair assessment of 12 months of high technology activity, and at worst an insulting comment to an employee that has taken a lot of pride in his Quality of Work for many, many, years.

Dependability – The criteria for this evaluation category is stated "This section is to measure the availability, reliability, and support that employee gives to achieve the mission of the District".

In 2011 I lost 17 hours of vacation time because I had accumulated too much vacation time over ten years. I still have about 400 hours of vacation time available and well over 350 hours of sick leave. This would be much higher but I had to use about a 6 weeks worth of sick leave when my daughter was in a car accident a few years ago. I use very little sick leave and vacation time and have several years of almost perfect attendance one would assume this an evaluation of a very dependable and reliable employee but in this review my dependability score is Average or "C". In the 9 previous reviews of this category my lowest score was Above Average and most reviews were Outstanding. This category again finds another dramatic drop in my reviewed evaluation by this management.

This is a newly defined perception of the similar performance as in my previous years. My dependability factors haven't changed just the perceptions by the new reviewers during this beauty contest. At the very least I'd like to recover the lost 17 hours of vacation time.

Conclusion:

In conclusion the dramatic differences in my previous nine reviews and this current review are in my opinion due to the perceptions and subjective evaluation of my performance and the value placed by new management on information technology to this organization. The new evaluation process reflects the new mindset of the science oriented management team and contributed to the change, but management perceptions and subjective opinions have changed and affected my evaluation much more negatively. In short my value added to the organization has been downgraded from an active engaged team role to the same contribution as that of any other service that the organization requires. For example Information Technology is viewed on the same criteria as that of an electrician or plumber instead of a more integral part of Management or as in academia "Computer Science".

My performance is viewed as average or below average because of several factors.

- First is a much diminished role in the organization with no active participation in management decisions that directly affect Information Technology work and therefore my performance.
- 2. I am only advised or consulted after something brakes or a service is not working (which 60-70% of the time is caused by user errors).
- 3. The value of my work is viewed as less important to the management of the organization by this new management than previous management. The new management seems to only consider the hard science of biology and entomology activity as "real" and important to the organization and Information Technology as an ancillary or routine service instead of a Computer Science. As mentioned my "good" grade is noted as a C+ instead of an A or B as I feel would be the case with one of the biologists or entomologists.
- 4. The value of the largest activity in my department is not even mentioned as a review topic. Most review topics are generalizations which reflect a subjective opinion rather than an objective review.

I am quite sure this document will not further endear me to the management of FKMCD but it is very important to rebut the worst performance review that I have ever had in my 45 years of professional work.

Ralph DePalma

Annual
Probationary
Special

IT **Employee's Name** Department Anniversary Date October 31, 2001 Period of Review 1-Jan-13 TO 31-Dec-13 Please rate the following elements below from 1 (poor) -10 (outstanding). Any rating above or below Satisfactory (4.0-6.0) must be explained. Use whole numbers only. 6 Ralph continues to do many tasks that are outside of his normally assigned duties 1. Quantity of Work including: video and photography, website development, phone inventory. He also has taken the lead on the software development project which has significantly increased his workload. He also had to deal with multiple virus attacks. 4 Overall, Ralph does a good job of figuring out what the problem is and how to solve it. 2. Quality of Work There have been a few instances in which he could not fix issues. liable because of Ralph has a very good grasp of software development and his experience in that realm 3. Knowledge of Job has greatly assisted him in managing the process of development. He has starting learning more about iOS as well. We have had some issues with yirtual servers, which Ralph does not have a firm grasp with. to to date IT (At at), and digital KHOWREGE OF 6 Ralph utilizes many experts depending upon the situation. If he carnot figure something 4. Resourcefulness out, he knows who to call. He also was part of the AI group to come up with the idea of an app for smartphones. 3 Ralph has to be asked repeatedly to do things. The verizon bill has sat on on desk past 5. Responsiveness due date twice in 2013. He really needs to work on tracking what is asked of him and prioritizing these items. 5 Ralph comes to work on a regular basis. He needs to work on having more set hours or 6. Dependability at least letting me know when he will be in to the office. Also, it is difficult to get a hold of Ralph after hours if there is an issue. 5 Ralph has done a better job of communicating with co-workers. He gets along well with 7. Working with Others others in the office. 6 Ralph has had no safety violations during the timeframe of this evaluation. 8. Attention to Safety Score **Overall Evaluation:** Outstanding Performance.....9.0-10 Above Satisfactory Performance......7.0-8.9 Satisfactory Performance......4.0-6.9 Unsatisfactory Performance......1.0-3.9

Goals:		
1. Do all in your power to keep the software development	t project on schedule.	
2. Utilize the ticketing system to track daily projects.		
3. Utilize training budget for systems that you are in charg	e of (iOS, truck tracking, etc).	
4.		
replacing our database system. He has done an excellent j		
	e times for support and I have had difficulty reaching Ralph	
after normal business hours. The ticketing system should a	alleviate many of these as it will assist Ralph in tracking	
assigned daily projects.	0	
*-		
Rated By:	Date 3-17-14	
I have reviewed this performance appraisal and concur (); Do Not Concur () -See Comments	
Reviewed By:	Date	
Title:		
Employee's Comments:		
×		
	2	
rater.	this form; not that I necessarily agree with the conclusion of the	
Signature of Employee	Date	

*pidn+ finish giving employee evaluation. Employee turned in resignation.

IT

Employee Performance Appraisal

Ralph DePalma

Annual Probationary Special

Employee's Name	Raiph DePalma	Department	IT		
Anniversary Date	October 31, 2001	Period of Review	1-May-12	TO	1-Dec-12
Any rating above or a Use whole numbers of 1. Quantity of Work work. Including, vide Ralph needs to look a	Ralph juggles a variety of eo and photography, website training a shead more to prioritize projects to pre	plained. projects that include items on development, site tracking vent slowdowns and re-do's	ng, camera surve	eillance sy	stems.
2. Quality of Work	4 Ralph completes tasks ass	igned to nim; nowever, dea	unnes are frequ	ently exte	nded.
3. Knowledge of Job often when troubles	4 Ralph is knowledgeable in hooting which can lead to delays. There				
	wer. For example, the disappearing file				
4. Resourcefulness	6 Ralph does a good job at o	oming up with solutions wh	en faced with d	ifficult pro	blems.
it was not pursued u 6. Dependability	3 12/7 you were asked to have a sked to have a sked to have a mock meentil last minute & did not get completed by While Ralph's schedule is a counted on to work late hours and we	ting to be filmed & given 3 vd. Co-workers have to ask & somewhat flexible, he need	weeks to comple ask again for yo	ete this tas	k, & it action.
	Ralph has had no issues we do no issues we do no issues we do not issues we have a staff more effect thout notification and staff then has iss	ctively when changes occur	. He has moved		
8. Attention to Safet frame of this evaluat		nscious and has not had any	accidents repo	rted in the	time
Score	4.625 Overall Evaluation: Outstanding Performance Above Satisfactory Performance Unsatisfactory Performance	ormance7.0-8.9 e4.0-6.9			

Goals:
1. Keep a running employee log to track positives and negatives throughout the year.
2. Maintain a "to-do" list to prevent jobs from falling through the cracks.
3. Establish a routine (monthly) meetings with correct stakeholder parties on current and on going projects
4.
Rater's Comments: Ralph overall does a good job as IT coordinator. He knows a great deal about VCMS, multiple servers, and AVL. He really needs to focus on assigned tasks by creating a timeline and following up on this timeline.
He also needs to work on clarification of technical terms and work with his subordinate to figure out the best possible
solutions for our technological needs.
Rated By:
I have reviewed this performance appraisal and concur (); Do Not Concur () -See Comments
Reviewed By: Date
Title:
Employee's Comments:
I have reviewed and attest to the fact that I have reviewed this form; not that I necessarily agree with the conclusion of the rater. Signature of Employee Date 3/21/13

FLORIDA KEYS MOSQUITO CONTROL DISTRICT Employee Performance Appraisal

APLOYEE'S NAME Ralph De Pal	na	TYPE APPRAISAL
EPARTMENT/SECTION Admin.		Annual Probationary
INIVERSARY DATE	200	Special
RIOD COVERED BY THIS REVIEW From: A	1'08 Through: MQ/C	4 09
RFORMANCE ELEMENTS	KEY AREAS FOR EMPHAS	
ate Appropriate Elements for this Position. Circle One.	1. Stay on top	of T-I
Quantity of Work 1 2 3 4 5 6 7 8 9 📵	switch over	
Quality of Work 1 2 3 4 5 6 7 8 9 10		7.1.
Knowledge of Job 1 2 3 4 5 6 7 8 9 10	2. Fill Marater	IT position
Resourcefulness 1 2 3 4 5 6 7 8 9 10	A.S.A.C.	
tesponsiveness 1 2 3 4 5 6 7 8 🕥 10		
Dependability 1 2 3 4 5 6 7 8 💇 10	3. Keen you st	off busy.
Dealing with People 1 2 3 4 5 6 7 8 9 🕡		3
supervising Others 1 2 3 4 5 6 7 8 9 10		
Attention to Safety 1 2 3 4 5 6 7 8 9 10		
POINT TOTAL 88	4. Upgrade the of	d server.
vide Total Score by the Number of Elements Rated	-	
standing Performance9.0 - 10		
ove Satisfactory Performance7.0 - 8.9 isfactory Performance4.0 - 6.9	5	
atisfactory Performance1.0 - 3.9		
RFORMANCE LEVEL		
Score G, B		
TER'S COMMENTS Relph does	e very good Joh ys willing to help	with the
		Date 3-23-09
eve reviewed this performance appraisal and () concur () do not concur, see attached comments.	# 42.00
viewed by E. M. Jussell	Title Director	Date 4-2-09
lewed by		
we reviewed this performance appraisal and () concur () do not concur, see attached comments.	
riewed by	Title	Date
ployee's Comments		
signing this appraisal I attest only to the fact that I hav	e reviewed this form, not that I necessarily agree wi	th the conclusions of the Rater.
arch 2007 Signature of Employee	Date	

FLORIDA KTYS MOSQUITO CONTROL DISTRICT Employee Performance Appraisal

EMPLOYEE'S NAME De Palma R	alph	TV/DO A DDD A VOA V
DEPARTMENT/SECTION Key West	Admin	TYPE APPRAISAL Annual
ANNIVERSARY DATE		Probationary Special
PERIOD COVERED BY THIS REVIEW From:	Through:	
PERFORMANCE ELEMENTS	KEY AREAS FOR EM	IPHASIS NEXT PERIOD
* Rate Appropriate Elements for this Position. Circle One.	1. Keep on top	of all upgrades
1. Quantity of Work 1 2 3 4 5 6 7 8 9 10	COMING UP.	
2. Quality of Work 1 2 3 4 5 6 7 8 9 10		
3. Knowledge of Job 1 2 3 4 5 6 7 8 9 10	2. Help to o	levelop a new
4. Resourcefulness 1 2 3 4 5 6 7 8 9 10		•
5. Responsiveness 1 2 3 4 5 6 7 8 9 10		
6. Dependability 1 2 3 4 5 6 7 8 9 10	3. Let me K	now when you
7. Dealing with People 1 2 3 4 5 6 7 8 9 (10)	leave the or	ffice for the
8. Supervising Others 1 2 3 4 5 6 7 8 9 (0)	day in ao	lvance
9. Attention to Safety 1 2 3 4 5 6 7 8 9 10		
POINT TOTAL 90	4	
* Divide Total Score by the Number of Elements Rated		
Outstanding Performance9.0 - 10		
Above Satisfactory Performance7.0 - 8.9 Satisfactory Performance4.0 - 6.9	5	
Unsatisfactory Performance1.0 - 3.9		
PERFORMANCE LEVEL Score 10.0		
RATER'S COMMENTS ROLP 4		Job with
the IT Dept. +	us year.	
Rated by M.C.	Title Dist. Super.	Date 3-19-08
	\ da = at annum = attached comments	\$5,000.20
I have reviewed this performance appraisal and () concur (Date 3-31-08
Reviewed by E. M. Aussell	Iiiie	Date 0 27 0 0
I have reviewed this performance appraisal and () concur () do not concur, see attached comments.	
Reviewed by	Title	Date
Employee's Comments		
In signing this appraisal I attest only to the fact that I ha	ve reviewed this form, not that I necessarily ag	ree with the conclusions of the Rater.
March 2007 Signature of Employee	D D D	Pate 3-3(-08

FLORIDA LEYS MOSQUITO CONTROL DISTRICT Employee Performance Appraisal

MPLOYEE'S NAME Depalma Ral	oh	TYPE APPRAISAL
EPARTMENT/SECTION		Annual Probationary
NNIVERSARY DATE		Special
ERIOD COVERED BY THIS REVIEW From:	Through:	
ERFORMANCE ELEMENTS	KEY AREAS FOR EMPHASIS	
Rate Appropriate Elements for this Position. Circle One.	1. Leep op or	the servers
Quantity of Work 1 2 3 4 5 6 7 8 9 10	and fire wall	
Quality of Work 1 2 3 4 5 6 7 8 9 10		
Knowledge of Job 1 2 3 4 5 6 7 8 9 10	2. Stay on top	of VCMs
Resourcefulness 1 2 3 4 5 6 7 8 9 10	1550 es.	
Responsiveness 1 2 3 4 5 6 7 8 9 10		
Dependability 1 2 3 4 5 6 7 (8) 9 10	3.	
Dealing with People 1 2 3 4 5 6 7 8 9 10		
Supervising Others 1 2 3 4 5 6 7 8 9 (10)		
. Attention to Safety 1 2 3 4 5 6 7 8 9 10		
POINT TOTAL 8 6	4	
Divide Total Score by the Number of Elements Rated		
Outstanding Performance9.0 - 10		
Above Satisfactory Performance7.0 - 8.9 Satisfactory Performance4.0 - 6.9	5.	
Instatisfactory Performance1.0 - 3.9		
PERFORMANCE LEVEL		
Score 7 · 6		
RATER'S COMMENTS Relph has	done a very good	y Job with
Our IT systems.		
0		
Rated by M.C.	Title Dist. Super	Date 3-15-07
		\$40.00
A 1)) do not concur, see attached comments.	
Reviewed by EMAussell	Title_Oisector	Date 3-23-07
A Company of the Comp) do not concur see attached comments	
I have reviewed this performance appraisal and () concur (Date
Reviewed by	Title	Dan
Employee's Comments		
In signing this appraisal I attest only to the fact that I hav	e reviewed this form, not that I necessarily agree with	h the conclusions of the Rater.
in signing this appraisar I access only to the fact that I have	0	
March 2007 Signature of Employee	Date_	3-22-07

FLURIDA KEYS MUSQUITU CUNTROL DISTRICT **Employee Performance Appraisal** Depalma Ralph W TYPE APPRAISAL Admin. DEPARTMENT/SECTION Annual Probationary 10-31-01 ANNIVERSARY DATE Special 3-1-06 PERIOD COVERED BY THIS REVIEW From: Through: 2-28-06 PERFORMANCE ELEMENTS KEY AREAS FOR EMPHASIS NEXT PERIOD * Rate Appropriate Elements for this Position. Circle One. 1. Quantity of Work 1 2 3 4 5 6 7 8 9 (10) 4 5 6 7 8 9 10 2. Quality of Work 3 4 5 6 7 8 9 (10) 3. Knowledge of Job 3 4 5 6 7 8 9 (10) 4. Resourcefulness 1 2 3 4 5 6 7 (8) 9 10 5. Responsiveness 6. Dependability 2 3 4 5 6 7 (8) 9 10 7. Dealing with People 3 4 5 6 7 8 9 10 3 4 5 6 7 8 9 10 8. Supervising Others 1 2 3 4 5 6 7 8 9 (0) 9. Attention to Safety POINT TOTAL problems * Divide Total Score by the Number of Elements Rated Outstanding Performance.....9.0 - 10 Above Satisfactory Performance......7.0 - 8.9 Satisfactory Performance......4.0 - 6.9 Unsatisfactory Performance1.0 - 3.9 PERFORMANCE LEVEL Score 21.FF wit Mistrict Superinterdent Date I have reviewed this performance appraisal and () concur () do not concur, see attached comments. I have reviewed this performance appraisal and () concur () do not concur, see attached comments. Reviewed by Title Date Employee's Comments_

In signing this appraisal I attest only to the fact that I have reviewed this form, not that I necessarily agree with the conclusions of the Rater.

Signature of Employee

Date 3-15-06

FLORIDA YS MOSQUITO CONTICL DISTRICT Employee Performance Appraisal

	epalma Ralp		S.S. NO		TYPE APPRAISAL
		I COMIN.		-	Annual Probationary
ANNIVERSARY DATE	_	1 0 1		2-28-05	Special
ERIOD COVERED BY TI	HIS REVIEW. From 5	-1-04	Through		
ERFORMANCE ELEME	NTS			REAS FOR EMPHASIS N	
Rate Appropriate Element	ts for this Position. Circle On	e. 1.			GII Tech.
. Quantity of Work	1 2 3 4 (5)		to build	a new a	atabaic.
. Quality of Work	1 2 3 4 5				
. Knowledge of Job	1 2 3 4 ⑤	2.			grades as
. Resourcefulness	1 2 3 4 5		500 ~ GS	possible.	
. Responsiveness	1 2 3 4 5		-		
. Dependability	1 2 3 4 5	3.			
. Dealing with People	1 2 3 4 (5)				
S. Supervising Others	1 2 3 4 5				
	POINT TOTAL 32	4.			
Divide Total Score by the	Number of Elements	N.			
Outstanding Performance Above Satisfactory Perform Satisfactory Performance Unsatisfactory Performance	nance3.6 to 4.5	5.			
PERFORMANCE LEVEL	SCORE				
Outstanding	47				
The Co.p.	Ralph doe	s c	great job	in IT.	and Keeping
Rated by M1.C	SA	Titi	de District	Superintenden	<u>/-</u> Date _ 3 - ここっちょう
Check Appropriate Answ	/er	········			#35.4
have reviewed this perform	mance appraisal and () cor	ncur () do no	ot concur, see attached com	ments.	
-	Fussell		- 40		Date 3 - 2 2 - 6
•	mance appraisal and () cor				
			ile		Date
xeviewed by					Date
Employee's Comments	- Marchaeller				

(JANUARY 2000)

FLORIDA EYS MOSQUITO CONTE L DISTRICT

Emp	pioyee Performance Appraisal	
EMPLOYEE'S NAME Depalma, Ral, L	S.S. NO.	
DEPARTMENT/SECTION Administratio	^	TYPE APPRAISALAnnual
ANNIVERSARY DATE 1031 2001		Probationary Special
PERIOD COVERED BY THIS REVIEW. From: March 1, 2003	Through: February 29, 2004	
PERFORMANCE ELEMENTS	KEY AREAS FOR EMPHASIS NEX	T PERIOD
* Rate Appropriate Elements for this Position. Circle One.	1. Set regular work	hours god
1. Quantity of Work 1 2 3 4 5	stick with them.	
2. Quality of Work 1 2 3 4 (5)		
3. Knowledge of Job 1 2 3 4 (5)	2. Keep working on	UCMS and
4. Resourcefulness 1 2 3 4 (5)	upgrade all users	when oppiedes
5. Responsiveness 1 2 3 4 5	are sont.	
6. Dependability 1 2 3 4 5	3. work on the impleme	
7. Dealing with People 1 2 3 4 (\$\overline{S}\)	Oracle databese.	
8. Supervising Others 1 2 3 4 5		
POINT TOTAL_33_	4	
* Divide Total Score by the Number of Elements		
Outstanding Performance	5.	
Outstanding 4.7		
RATER'S COMMENTS Rate Nas Nas	done an excellent	Job with
the computer Network	and V.C.M.S. as u	sell GS
the AUL Systems	474	
Rated by M. C. SA	Title District Superintendent	Date 3-11-0 Y
* Check Appropriate Answer		33,35
I have reviewed this performance appraisal and (Concur () do not concur, see attached comments.		
Reviewed by E. M. Fussell Title Director Date 374-04		
I have reviewed this performance appraisal and () concur () do not concur, see attached comments.		
Reviewed by	Title	Date
Employee's Comments		
* Cheek Annoquiete Annoquiete		
* Check Appropriate Answer. My position description was reviewed with me during the discuss In signing this appraisal I attest only to the fact that I have revie	sion of this performance appraisal. Yes () No () wed this form, not that I necessarily agree with the conclusions of the	ne Rater.

Signature of Employee

(JANUARY 2000)



FLORIDA KŁYS MOSQUITO CONTROL DISTRICT

Board of Commissioners
Stephen K. Smith, Chairman
Joan Lord-Papy, Vice Chairperson
Charles W. Langstaff, Secretary-Treasurer
Richard F. Rudell
William J. Shaw

5224 College Road ◆ Key West, Florida 33040 Telephone: (305) 292-7190 SUNCOM: 464-7190 FAX: (305) 292-7199

<u>Director</u> Edsel M. Fussell, MPH, BCE

August 25, 2003

To:

Ralph De Palma, IT Coordinator

From:

William R. Southcott, Jr., Comptroller

Subject:

Written Reprimand – Unauthorized Personal Use of District Vehicle

On Sunday, August 24, 2003 you were observed using your assigned FMKCD vehicle for personal use, i.e., the transporting of fishing gear and errands for your fishing trip on that date. While on that trip the vehicle was garaged at an unauthorized location on private property, #10 Aquamarine Drive, Big Coppitt.

Be advised that further infractions of this type will result in more progressive disciplinary actions.

I acknowledge receipt of this document.

Ralph De Palma, IT Coordinator

File Copy

	ployee Performance Appraisa	INICI
EMPLOYEE'S NAME De Palma, Ralp	h W- s.s. No	
DEPARTMENT/SECTION Administration: I	Information Sys. Coordinator	TYPE APPRAISAL Annual Probationary
ANNIVERSARY DATE October 31,2001		Special
PERIOD COVERED BY THIS REVIEW. From: March \$, 2007	Through: February 28, 2003	
PERFORMANCE ELEMENTS	KEY AREAS FOR EMPHASI	
* Rate Appropriate Elements for this Position. Circle One.	1. Implement Activity	
1. Quantity of Work 1 2 3 4 5	- System hardwa	re software upgrade
2. Quality of Work 1 2 3 4 5		
3. Knowledge of Job 1 2 3 4 5	2. Continue VCMS implem	
4. Resourcefulness 1 2 3 4 5	-County Wide Train	ing
5. Responsiveness 1 2 3 4 5	- PDA Training / K	efnement
6. Dependability 1 2 3 4 5	2 GIS implement	e Hion
7. Dealing with People 1 2 3 (4) 5	- Assist Staff Ass.	istant with
8. Supervising Others NA 1 2 3 4 5	inventory reconci	lia from + resolution
POINT TOTAL_28	3. Field OPS GIS/GPS	5
* Divide Total Score bythe Number of Elements	,	
Outstanding Performance4.6 to 5.0 Above Satisfactory Performance3.6 to 4.5 Satisfactory Performance2.1 to 3.5 Unsatisfactory Performance1.0 to 2.0	4. Software License And 5. System Software Au	ling Jing
3/77 6 44		
PERFORMANCE LEVEL SCORE		
Above Satistactory 4.0		
RATER'S COMMENTS MI. De Palma Co being a "team" employee		esourcefulness and
A		
Rated by M.R. Southcatt	Title COMPTROLLER	Date March 3,2003
* Check Appropriate Answer		7
I have reviewed this performance appraisal and () concur	() do not concur, see attached comments.	
Reviewed by E. M. Fussell	Title Director	Date 3-3-03
I have reviewed this performance appraisal and () concur	() do not concur, see attached comments.	
Reviewed by	Title	Date

* Check Appropriate Answer.

Employee's Comments_

My position description was reviewed with me during the discussion of this performance appraisal. Yes () No ()
In signing this appraisal I attest only to the fact that I have reviewed this form not that I necessarily agree with the conclusions of the Rater.

(JANUARY 2000) Signature of Employee Date 3 - ()

FLORIDA KT'S MOSQUITO CONTROL ISTRICT Employee Performance Appraisal

EMPLOYEE'S NAME Ralph W De	Palma s.s. No.
DEPARTMENT/SECTION Administration	IS Coording for TYPE APPRAISAL
ANNIVERSARY DATE 10-31-2001	Angual Probationary
PERIOD COVERED BY THIS REVIEW. From Oct	SpecialSpecialSpecial
PERFORMANCE ELEMENTS	KEY AREAS FOR EMPHASIS NEXT PERIOD
* Rate Appropriate Elements for this Position. Circle One.	1. Continuation of VCMS implementation
1. Quantity of Work 1 2 3 4 5	- County Wide Training
2. Quality of Work 1 2 3 4 5	- PALMimplementation
3. Knowledge of Job 1 2 3 4 5	7 - GIS implementation
4. Resourcefulness 1 2 3 4 5	
5. Responsiveness 1 2 3 4 5	2. Web Site
6. Dependability 1 2 3 4 5	3′.
7. Dealing with People 1 2 3 4 5	3. Field Operations GIS/GPS
8. Supervising Others 1 2 3 4 5	
POINT TOTAL 28	1. Software License Auditing
* Divide Total Score by the Number of Elements	
Outstanding Performance	5.
PERFORMANCE LEVEL SCORE Above Satisfactory 4.0 RATER'S COMMENTS Mr. De Palma attitude.	Continues to demonstrate a "can-do"
Rated by William R. Southcott J. Check Appropriate Answer	Title COMPTROLLER Date May 31,2002
have reviewed this performance appraisal and () concur () do not concur, see attached comments.
Reviewed by E. M. Stussell	Title Wirester Date 5-31-02
have reviewed this performance appraisal and () concur () do not concur, see attached comments.
Reviewed by	Title Date
Employee's Comments	
Check Appropriate Answer. 19 position description was reviewed with me during the discussion signing this appraisal I attest only to the fact that I have reviewed t	on of this performance appraisal. Yes () No () ed this form, not that I necessarily agree with the conclusions of the Rater.

FLORII EMPLOYEE Performance Appraisal

EMPLOYEE'S NAME De Palma, Ral	oh W. s.s. No.
DEPARTMENT/SECTION Administration: I	of Sus Coordinators TYPE APPRAISAL
ANNIVERSARY DATE October 31 200	Probationary
PERIOD COVERED BY THIS REVIEW. From Octob	Special
PERFORMANCE ELEMENTS	KEY AREAS FOR EMPHASIS NEXT PERIOD
* Rate Appropriate Elements for this Position. Circle One.	1. Employee is still in probationary
1. Quantity of Work 1 2 3 (4) 5	period and work skills are being
2. Quality of Work 1 2 (3) 4 5	evaluated.
3. Knowledge of Job 1 2 3 4 5	2. Avens of Concentration:
4. Resourcefulness 1 2 3 4 5	1.) WAN + Internet
5. Responsiveness 1 2 3 4 5	implementation
6. Dependability 1 2 3 4 5	2) VCMS Implementation
7. Dealing with People 1 2 3 4 5	- County Wide training
8. Supervising Others N/1 1 2 3 4 5	- PALM Implementation
POINT TOTAL 26	1 GIS Implementation
* Divide Total Score by the Number of Elements	3.) Web site
Outstanding Performance	#. 4.) GPS- GIS Implementation. #. 5.) Update Hicrosoft Licenses
5C, ccc 24_c4	
Above Satisfactory 3.71	
RATER'S COMMENTS Mr. Defalma 13	a knowledgeable and eager employee.
	V
- ,	
Rated by NR Southcott of	Title COMPTROLLER Date 2/27/2002
* Check Appropriate Answer	
I have reviewed this performance appraisal and () concur () do not concur, see attached comments.
Reviewed by E. M. Fussell	Title Director Date 2-28-02
I have reviewed this performance appraisal and () concur () do not concur, see attached comments.
Reviewed by	Title Date
Employee's Comments	
* Check Appropriate Answer. My position description was reviewed with me during the discussio In signing this appraisal I attest only to the fact that I have reviewed	n of this performance appraisal. Yes () No () Of this form, not that I necessarily agree with the conclusions of the Rater.

(JANUARY 2000)

Signature of Employee

Date 3-5-02