

3/26/2013	36 Island Way	WH405859	Alarm sounding, but pump not running. Contactor stuck open and water found in motor.	Replaced lower end of p
3/28/2013	26 Island Way	WH448132	Protect plus panel indicated run dry. Water found in controls.	Installed t
3/28/2013	9 Madeline Ave	WH426518	Pump in alarm due to bad on/off switch.	Rep
4/2/2013	17 Surf Rd	WH395264	Pump not operating correctly. Running, but not discharging waste.	Replaced w
4/5/2013	17 Surf Rd	WH405869	Pump was in alarm. Check valve and discharge hose found to be leaking.	Replaced
4/17/2013	20 Covlee Rd	WH413033	Breaker was off in the house. Turned back on and the pump alarm came on.	Installed
4/17/2013	3 Marsh Rd	WH448147	Pump was in alarm. Protect Plus indicated low voltage and run dry situation.	
4/17/2013	6 Plover Ln	WH413033	Breaker was off in the house. Turned back on and pump didn't run.	Installed
4/19/2013	277 Saugatuck Ave	WH413090	Alarm sounding intermittently. Pump drawing high amps. Tests showed there is water in the motor.	Replaced lower end of p
5/24/2013	3 Sea Spray Rd	WH430106	Pump was in alarm, but not working properly.	Installed
5/30/2013	26 Island Way	WH426506	Pump in alarm and continuously running. Found flooded switches.	Replaced
5/30/2013	6 Island Way	WH408865	Pump was not in alarm when we arrived. Pump was cycled several times and all checks were done. Found nothing wrong with pump.	
6/11/2013	129 Harbor Rd	WH409112	Intermittent alarm. Found bad on/off switch and level sensing housing.	
7/3/2013	27 Surf Rd	WH405882	Pump in alarm. Control bracket found burned. Possible high voltage or surge.	
7/5/2013	14 Covlee Dr	WH413030	Pump in alarm. Control bracket not engaging correctly.	
7/5/2013	6 Island Way	WH408865	Customer said alarm was sounding, but no alarm present when tech arrived.	Replaced control
7/11/2013	18 Surf Rd	WH413045	Pump in alarm, but not running. Start capacitor was blown apart.	
7/11/2013	9 Harbor Rd	WH447991	No alarm when tech arrived, but pump wasn't operating correctly. Bad on/off switch found so pump was operating off of alarm switch.	Re
7/15/2013	6 Covlee Dr	WH408824	No alarm when tech arrived, but pump wasn't working properly. Continuity tests showed bad contactor.	
7/19/2013	52 Harbor Rd	WH408920	No alarm when tech arrived, but pump wasn't operating correctly. Bad on/off switch found so pump was operating off of alarm switch.	Re
7/23/2013	2 Pierway Landing	WH428082	Pump not in alarm when tech arrived. Simulated water usage and pump turned on when water hit alarm level. Pump was pulled and grease was found blocking the level sensing columns.	Remove
7/26/2013	6 Surf Rd	WH395032	Pump in alarm, but not running. Massive amounts of grease found and clogging level sensing columns. Start capacitor was blown.	Replaced both pressure p
7/31/2013	53 Bermuda Rd	WH408919	Pump in alarm, but not running. Contactor coil was burned out. Found good amount of hair and cloth-like material in spring of mechanical seal. As a result the motor was flooded.	Replaced lower end of p
8/1/2013	4 Pebble Beach Ln	WH413330	Pump in alarm. Continuity tests showed bad control bracket.	Re
8/5/2013	11 Spriteview Ave	WH408850	Pump only running in alarm. Found faulty on/off switch.	
8/6/2013	116 Harbor Rd	WH413032	Pump in alarm. Continuity tests showed problem with contactor.	
8/7/2013	30 Surf Rd	WH413333	Pump in alarm. Continuity tests showed problem with contactor.	
8/9/2013	25 Surf Rd	WH430106	Pump drawing high amperage. Motor was flooded and start capacitor was blown.	Replaced mot
8/15/2013	22 Harbor Rd	WH408843	Pump not in alarm. Pump "chirped" when testing. Contuity checks showed bad capacitor.	
8/17/2013	15 Island Way	WH413041	No alarm present, but water seeping out of tank. Alarm wire in panel was loose. Continuity checks showed bad contactor coil.	
8/19/2013	37 Island Way	WH431860	Tech was onsite to perform startup. Tank was half full. On/Off and alarm switch not working properly. Corrosion found on stems.	
8/20/2013	29 Marine Ave	WH448054	Tech was onsite to perform startup. Tank was overfilled. Pulled pump and replaced to test. Pump turned on momentarily. Pulled pump again and foud water in on/off switch.	Rep
8/21/2013	7 Norport Dr	WH395354	Pump in alarm and running continuously. Level sensing column breather fitting was broke and switches were flooded. Stator was worn.	Replaced pressure sw
8/22/2013	16 Bluff Pt	WH405856	Pump in alarm, but not running. Found grease and feminine products in tank. Start capacitor leaking and contactor failed.	
8/31/2013	105 Harbor Rd	WH405881	Pump in alarm. Start capacitor blown and motor flooded. Mechanical seal was main point of failure.	Installed ne
9/3/2013	4 Plover Ln	WH413345	Pump only running in alarm. Found faulty on/off switch.	F
9/5/2013	50 Harbor Rd		Pump was in alarm and "dead heading". Start capacitor was blown. Loose power wire found in panel.	
9/11/2013	5 Sea Spray Rd		Tech was called to site for alarm, but no alarm present upon arrival. Tested pump six times and everthing operated fine.	
9/24/2013	31 Island Way	WH447994	Pump intermittently alarming. Faulty on/off switch found.	
9/24/2013	9 Marine Ave	WH408845	Pump intermittently alarming. Water was almost at top of pump. Pump was lifted and replaced. Alarm sounded momentarily. Debris was found all the way up the level sensing column.	Both colum
10/2/2013	19 Covlee Dr	WH413044	Pump in alarm. Control bracket and pressuer swithces weren't working properly. A lot of grease was found inside tank and pump.	Replaced
???	5 Covlee Dr	WH408899	Auto xfer switch not disengaging from generator position in order to allow normal operation.	F

Town of Westport				
Saugatuck Shores Service Track				
Updated 11/05/2013				
Date	Address	Pump Serial	Description	
5/5/2011	25 Cockenoe Dr	WH395242	Main valve was partially closed causing high amp draws.	None.
5/11/2011	15 Duck Pond Rd	WH395224	Pump had flooded motor. It was removed and replaced by a spare pump from Saugatuck Shores stock.	Installed customer
5/14/2011	14 Sea Spray Rd	WH395245	New pump installed. Old pump to be repaired and installed at 23-A Bermuda	Installed New pump w/
5/16/2011	15 Surf Rd	WH395344	Pump was thermaling out due to closed valve.	Installed New pump w/
5/23/2011	26 Bermuda Dr	WH396344	Main valve was partially closed causing high amp draws. Panel was found to not have neutral installed.	None.
5/23/2011	43 Bermuda Dr	WH395388	Pump was drawing amps, but not turning on. Main line valve partially closed. L1 and L2 were backwards. Removed pump and replaced w/ new pump.	Installed New pump w/
8/11/2011	1 Cockenoe Dr	WH408884	Discharge hose blew off at band when pump started.	Installed New pump w/
8/17/2011	31 Marine Ave	WH405864		installed n
8/31/2011	1 Cockenoe Dr	WH395223	Pump controls were flooded and pump not running.	Installed New pump w/
8/31/2011	16 Sea Spray Rd	WH395224	EQD was loose. Water infiltrated EQD and shorted out the insert.	Replaced EQD ho
8/31/2011	9 Marine Ave	WH408845	Hose blew off discharge valve when power returned to homes. Sewage was pumped into house as a result.	Installed replac
9/4/2011	27 Surf Rd	WH405882	Main breaker was tripped, but the breakers inside the alarm panel were not. No work order completed since no action was taken.	
11/2/2011	127 Harbor Rd	WH408855	Pump constantly running, but not discharging water. Possible bad on/off switch.	Installed new pump w/
11/17/2011	16 Surf Rd	WH408859	Pump was not running at all. Latex paint was found in pump chamber. High HP duplex pump station in basement overpowering unit.	Installed new pump w/
12/8/2011	7 Surf Rd	WH413347	Tests showed water in motor and controls.	Installed new pump w/
12/19/2011	12 Promised Rd	WH413324	Pump wouldn't run. Replaced control bracket. Pump still wouldn't run.	Installed new pump w/
12/19/2011	127 Harbor Rd	WH415294	Pump not running. Water was found in the motor.	Installed new pump w/
2/9/2012	8 Promised Rd	WH413326	Pump constantly running, but not discharging water.	Installed WRT Rebuilt v
4/21/2012	15 Covlee Dr	WH413030	Pump in alarm. Readings on coil were .536 and should be .001. Chamber had small stones and debris in bottom.	Replaced w/ pump that v
6/5/2012	30 Island Way	WH408902	Pump in alarm and not running. Bad on/off switch.	Repl
7/8/2012	25 Surf Rd	WH408860	Frequent alarms. Cause unknown.	Installed WRT Rebuilt v
7/9/2012	23 Covlee Dr	WH413317	Pump not running and in alarm. Feminie products found in check valve of pump.	Installed WRT R
7/17/2012	1 Surf Rd	WH395264	Station was filled and pump wasn't running. Excessive amounts of grease found in station and inside pump. Motor housing flooded.	Customer purchased
7/26/2012	17 Surf Rd	WH408887	Pump in alarm. Motor had water in it and control bracket tested bad.	Installed WRT Rebuilt
8/9/2012	11 Bermuda Rd	WH417353	Pump not running. Water was found in the motor.	Installed new pump w/
8/16/2012	24 Harbor Rd	WH408864	Pump had flooded switches. Pump ran dry. Flooded motor.	Installed new pump w/
9/5/2012	22 Cross Way	WH417341	Water found inside EQD. Hummel connector was loose around EQD.	Repaired pump at s
9/12/2012	4 Spriteview	WH405827	Towels/wipes found in tank.	Replaced
10/2/2012	9 Spriteview Ave	WH408978	Pump alarm activating often. Equalizer collapsed due to large amount of grease in station.	Repl
11/4/2012	14 Surf Rd	WH409808	Pump had flooded motor and bad control bracket.	Re
11/4/2012	35 Bermuda Rd	WH413339	Hummel connectors loose. Flooded EQD.	Re
11/4/2012	8 Rowland Ct	WH426504	EQD was missing o-ring allowing water to flood inserts.	Re
11/6/2012	11 Bermuda Rd	WH417353	Pump in alarm and constantly running.	Re
11/6/2012	16 Bermuda Rd	WH426506	Station was filled and pump was running continuously. O-ring inside EQD was missing causing water to flood inserts.	Repai
11/7/2012	16 Bermuda Rd	WH426506	EQD full of water again due to improper replacement. Valve was left closed as well so control bracket failed.	Installed rebuilt
11/7/2012	30 Marine Ave	WH408862	Auto xfer switch not disengaging from generator position in order to allow normal operation.	Replaced
11/7/2012	33 Spriteview	WH429717	Pump continuously running, but not discharging waste.	Replaces
11/7/2012	35 Bermuda Rd	WH413339	Alarm on, but pump not running. Shorts found in supply cable.	Gave replacement cable t
11/7/2012	7 Sandpiper	WH408851	Pump failed due to electrical surge.	Installed new pump
11/19/2012	5 Madeline Ave	WH431494	Pump in alarm and running continuously. Stator was worn.	Replaces
12/17/2012	17 Surf Rd	WH395264	Control bracket and motor failed due to tampons/cloths in tank.	Re
12/17/2012	50 Harbor Rd	WH408825	Capacitor blown in control bracket.	Re
12/20/2012	22 Spriteview	WH431501	EQD was missing o-ring allowing water to flood inserts.	Repaired on-site term
12/21/2012	22 Spriteview	WH431501	Water found inside EQD due to missing o-ring.	Replaced il
1/4/2013	22 Spriteview	WH431501	EQD plug tested bad.	Replaced il
1/7/2013	18 Sea Spray Rd	WH395254	Water found inside EQD. Missing o-ring.	Replaced il
1/15/2013	39 Bermuda Rd	WH408868	Water found inside EQD. Missing o-ring.	Replaced il
1/21/2013	22 Spriteview	WH431501	Revisited previous problem. Cable was determined to have a short.	Installec
3/7/2013	22 Spriteview	WH431501	Alarm breaker tripped. Toilets not flushing. Pump tested fine. Possible clog in house plumbing.	
3/15/2013	4 Plover Ln	WH413345	Alarm sounding, but pump not running. Equalizer collapsed.	Replac
3/15/2013	5 Norport Dr	WH431854	Alarm sounding, but pump not running.	
3/21/2013	3 Marsh Rd	WH448147	Tech arrived on-site to find everything normal. Possible power outage and time delay was activated.	